



Les Cottages Le Triskèle

5 Rue de l'Eglise, 17470 Villemorin, France

By completing and returning the Booking Form to us and making payment of a deposit, you confirm having read, understood and accepted our Booking Terms and Conditions as set out below.

BOOKING TERMS AND CONDITIONS

1. Definitions

“we” or “us” means Joy and Ian Bancroft as the owners of les Cottages le Triskèle, 5 rue de l'église, 17470 Villemorin, France

“you” or “your” means the lead guest as set out in the completed Booking Form

“Accommodation” means the property or properties set out in the completed Booking Form

2. Making Your Booking

Following your e-mail or telephone call confirming your request to book your chosen Accommodation for your selected period, an e-mail will be sent to confirm this request. The communication also will outline the conditions of payment. You can pay for your Accommodation either in Sterling or in Euros at the rates published on our website www.letriskele.com at the time your booking is made.

A deposit of 25% of your total booking cost is required to secure your Accommodation and dates of your holiday. Where multiple weeks or multiple Accommodation has been booked, we may agree a lower deposit with you. The deposit and balance can be paid either by direct banking transfer or by cheque. A direct bank transfer is the preferred method of payment.

Your completed Booking Form should be returned to us either by email, or to our English postal address as detailed on the form.

Our Bank Account details are set out below. We will send to you a confirmation of your booking via e-mail, and we will include details of the date by which any remaining balance must be paid. Your holiday is not secured until your deposit has been received and cleared by the bank.

Any balance payable will be expected no later than 4 weeks prior to the start of your holiday. We will send you a reminder approximately 8 weeks prior to departure. If the booking is made less than 6 weeks before the commencement of your holiday, then the full amount is payable immediately.

As soon as you receive your confirmation, you must check the details carefully. If anything is incorrect, you should notify us immediately.

We have the right to refuse any booking before we send you your written confirmation. If we do this, we will tell you in writing and promptly refund any money that you have paid to us. In this case, we will have no legal responsibility to you.

In the case that you wish to cancel your booking with us, your deposit is non-refundable, and cancellations **MUST BE NOTIFIED IN WRITING**. If the property is re-let for the cancellation period then the deposit may be refunded, less a £25/€30 handling fee, at the discretion of the owners.

If you do not make any payment due in relation to your booking by the appropriate date we are entitled to assume that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid or due at that date.

3. Bank Account Details

PLEASE CONTACT US	
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4. Pricing

We may increase or reduce the prices of unsold accommodation or holidays or correct mistakes in pricing at any time before we confirm your trip. We may also change the prices in Euro to reflect any changes in the exchange rate.

We will confirm the price of your booking when you make it. As changes and mistakes can happen, you must check all details at the time of booking.

All prices quoted or otherwise given to you include all charges and any French taxes or government charges which may apply to your booking at the time it is made, including tourism taxes.

All prices are for the property and are not on a per person basis. Prices and booking conditions may be updated, changed or varied subsequently.

5. Insurance

We recommend that you take out appropriate travel insurance to cover you and your party for your total stay. This may assist you in such cases as delayed/cancelled travel arrangements, illness abroad or theft. If travelling by car you should check with your insurers regarding the necessary documentation and European breakdown cover.

Remember to ensure you carry an up-to-date E111 card for each member of your party.

6. Our Liability

We, the owners do not accept liability for any loss or damage to you or any member of your party, their belongings or third parties; or for loss or damage to motor vehicles or their contents – however caused.

7. Your Holiday Accommodation

We have set the following conditions on your stay at our property.

You can arrive at the Accommodation at any time after 4pm (unless agreed otherwise) on the start date of your rental period. You must leave by 10am on the last day.

We do NOT require you to pay a security deposit when you arrive.

You and all members of your party agree to keep the Accommodation clean and tidy, to leave the Accommodation in a similar condition as you found it when you arrived, and to behave in a way at all times while at the Accommodation which does not break any law. Y

You and all members of your party also agree not to use the Accommodation for any illegal or commercial purpose, including subletting it or otherwise allowing anyone to stay in it who we have not previously accepted.

You are responsible for the actual costs of any breakage or damage in or to the Accommodation – along with any extra costs that may result – which are caused by you or any members of your party. We can ask for an extra payment from you to cover any related costs.

We can refuse to allow you into the Accommodation or ask you to leave if we reasonably believe you or any member of your party are behaving illegally, or that any damage is likely to be caused, has been caused or is being caused by the behaviour of you or any members of your party. We will treat these circumstances as a cancellation by you.

You also must not allow more people than agreed on your Booking Form to stay in the Accommodation.

8. Smoking

Smoking is not permitted by law within any internal areas of the Accommodation. You may smoke on the patios, outside terraces or gardens. We will charge a £200/€250 cleaning fee for any contraventions.

9. Pets

Pets are not allowed unless we have given special permission. If we grant permission, your pet is not allowed on beds or furniture. Do not leave any pets unattended in the property, and you must keep dogs on a lead within the boundaries of the Accommodation (including the garden). We ask that any excrement is cleaned up using special bags.

10. WiFi

Villemorin is located in rural France and WiFi is delivered by Satellite. The availability of WiFi to your Accommodation may be subject to disruption from time to time, particularly in inclement weather. The WiFi service is not suitable for large downloads or for streaming videos.

11. Special Requests

If you have any special requests, please let us know when you make a booking and confirm them in writing. This includes the free hire of baby cots and highchairs, however, we cannot guarantee that any request will be met.

Joy and Ian Bancroft

Owners of les Cottages le Triskèle

<p><i>Accommodation Address:</i></p> <p><i>5 rue de l'église, 17470 Villemorin, France</i></p> <p><i>Telephone: 0033 546 59 74 13</i></p> <p>SIRET: 813 187 317 00017</p>	<p><i>Owner's UK contact details and address for correspondence:</i></p> <p><i>Cronk Urleigh, 32 Albany Road, Douglas, Isle of Man, IM2 3ND</i></p> <p><i>Telephone: 01624 614608</i></p> <p><i>Mobile (Joy) 07624 496533; (Ian) 07624 451280</i></p>
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Email: letriskelecottages@gmail.com

www.letriskele.com