

CORTIJO FUENTE ARRIBA - BOOKING CONDITIONS

1. Brochure and Accuracy

Whilst every effort has been made to ensure that the brochure and all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

2. Booking and Payment

Instant Bookings can be made by following the Rental Systems booking engine link given by email following confirmation of the holiday by payment of £29 to Holiday France Direct. Rental Systems will request a deposit payment of 25% of the published cost of the booking which will have been discounted by £29. If the security deposit is not received by the due date, we reserve the right to cancel the booking. Rental Systems will request payment of the balance 30 days prior to arrival. For bookings made within 30 days of arrival then full payment will be requested.

3. Cancellation

56 - 70 days before arrival = deposit + 20% balance

28 - 55 days before arrival = deposit + 50% balance

14 - 27 days before arrival = deposit + 75% balance

0 - 13 days before arrival = deposit + 100% balance

It is recommended that you take out insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc. whilst abroad. Should a cottage be unavailable on the day stated, due to unforeseen circumstances, every attempt will be made to relocate guests. If this is not possible, all rent monies will be refunded without question but no further liability will fall upon the owners.

4. Prices

Prices are per week per cottage/apartment and are inclusive of electricity, gas, water and the provision of bed linen including towels for use outside to protect the lounge cushions or around the pool. .

5. Your responsibilities

There is no breakage deposit but breakages should be reported to the owners in order that any cost can be negotiated with the owner and rectified before the following clients arrive. Please do not arrive at the property before 2.00 p.m. and kindly leave by 11.00am a.m. on the day of departure. There is an onsite manager so late arrivals are allowed up to midnight.

6. Complaints

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the manager immediately so that remedial action, where necessary, can be taken without delay. They will do everything possible to deal with any difficulties both quickly and effectively. The manager retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment.

7. Swimming Pool - Open June to September - 5m x 4m x 1.5m.

Pool towels supplied. No swimming between 20.00 hours and 09.00 hours. No diving as the pool is only 1.5m deep. No drinking glasses or bottles to be used around the pool (plastic only please) or food (crisps etc).

8. General

Whilst every possible effort will be made to maintain the pool and household equipment in good order for the enjoyment of our guests we cannot accept liability in the event of any unforeseen calamity but would ask you to bear with us whilst we attempt to rectify the problem as soon as possible. We accept smokers but would appreciate you smoking outside. If the cottage needs to be fumigated due to excess smoke a minimum charge of £50 will be levied.

9. Car parking at owner's risk.

10. These conditions are governed by English law.