

BOOKING CONDITIONS

Duration of the stay, rental period

The tenant hereby agrees that the rented place is rented for an agreed period of time. The tenant will not stay any longer than the agreed period of time.

Rental

The booking will be firm only upon receipt of the deposit, final balance & security deposit when due, and upon receipt of the signed and approved copy (all pages) of the present contract. The second copy will be kept by the tenant.

The tenant shall sign this contract without benefit to any third party. Any infringement to this clause might lead to the cancellation of the contract; all amounts paid would then remain the sole property of the owner.

Cancellation

a/ The deposit paid is non refundable.

b/ Any cancellation shall be notified in writing per registered mail to the owner. Email cancellation will be valid **ONLY** if the owner has acknowledged receipt of the email and confirmed the cancellation by email.

c) The Balance may be refunded only if 1) it was fully paid when due 2) cancellation notice is received by us no later than **11 weeks** before arrival AND 3) only if **we, the owners, are able to re-let the property for the whole duration of the booked rental period at the same price**. If a replacement booking is not found, the guest remains liable for the full rental price. Travel Insurance is recommended.

c/ should the tenant fail to come or call to inform the owner of a change in arrival within 24 hours after the agreed date of arrival, the rental contract will be cancelled and the owner has the option to rent the place to a third party. All payments made at this point will be kept by the owner.

d/ If the tenant for whatever reason- leaves earlier than the agreed date of departure, the total amount paid will be retained by the owner. No refunds are due.

Cancellation by the owner

The owner will refund all amounts paid by the tenant if the owner cancels the reservation, unless cancellation is a result of non payment of fees due.

If the balance is not paid when it is due (as indicated on the contract), the owner has the right to cancel the reservation. Any amount paid will not be refunded

Arrival

Unless otherwise agreed in writing, the tenant will arrive and depart as stated on the contract.

Rented place

The tenant will keep the rented place quiet and peaceful. Use of the rented place and amenities in Le Four a Sel is restricted to the named renters in this contract only. Due to our insurance restrictions, any other persons found to be using the facilities will be asked to leave.

Behaviour

The person signing the contract is responsible for the correct and decent behaviour of members in their party. Should the owners deem that the behaviour of any of the party is unacceptable the person(s) concerned will be asked to leave the premises. No refunds will be made and we will not pay any expenses or costs incurred as a result of the termination.

Payment of the balance

The balance must be received by us no later than **12 weeks** before arrival. If payment is not received when due we have the right to cancel the reservation and re-let the house.

Cleanliness of the house

The tenant is responsible for keeping the place clean and tidy during the duration of the rental. An end of stay cleaning charge is payable on arrival.

Security deposit

A security deposit will be paid 4 weeks before arrival. It will be refunded no later than 1 week after departure (if no breakage, damage or loss is verified). Should any degradation or damage be noted, the cost of repairing them will be deducted from this deposit. If the sum required for the repair or replacement exceeds the amount of the security deposit, the tenant will be billed accordingly and have the obligation to pay the required amount. If damage occurs during your stay before you have completed your rental, and if the value for replacement or repair equals or exceeds 50% of the deposit, the cost for the replacement or repair must be paid onsite by credit card (via PayPal), cash or French cheque only.

Maximum capacity of the rented place

This rental contract is agreed for the total number of persons as declared in the original booking request and in the booking form. If the number of persons exceeds the agreed number without prior notification to the owner, the owner will consider this a breach of the contract by the tenant and will invalidate this contract. We may refuse to accept the additional person(s). All payments made will not be refunded. The maximum number of occupants must not exceed the capacity of the house (15).

Personal Belongings / Cars - The use of accommodation, swimming pool and other amenities is entirely at the user's own risk and no responsibility can be accepted for injury, loss or damage to the users or other visitors' belongings.

Insurance

As per French law, we cannot claim under our insurance for damage caused by guests. It is essential that you take out personal insurance that covers you for accidental damage, personal accident and personal liability. We reserve the right to request a copy of your personal liability insurance. The tenant will be liable for the cost of replacement or repair of any item or equipment in the rented place or any part of the property that is proven to have been damaged by him (or any of his party) during his stay. Any such risk shall be insured by the tenant.

Onsite Facilities

The enclosed pool, outdoor Playground, and riverbank are shared only with other clients of Le Four a Sel. These are not supervised. Use of these facilities is the sole responsibility of the tenants. All Children must be supervised by an adult. The owner will not be held responsible for any accident or injury to the tenant, to his family or friends visiting him while using these facilities. The pool is for swimming only. **Diving is not permitted.**

Pets

Pets are **not accepted**. Violation of this will incur an additional mandatory cleaning supplement of 350 euro to be paid (as cash or via PayPal) before keys are handed. Otherwise, we will refuse entry to the premises and will cancel the reservation or the member of the group who owns the pet will need to find alternative accommodation.

No Smoking Policy

Smoking is not permitted inside the villa. If this is ignored, an amount will be deducted from the security deposit to cover the cost of professional defumigation and extra cleaning.

Our liability

We cannot be held responsible for any noise or disturbance originating from beyond our boundaries or which is beyond our control.

We cannot be held responsible for breakdowns of any equipment for example boilers, swimming pool pumps or for the failure of any public utilities such as electricity, water.

We shall not be liable for loss, breach or delay due to any cause beyond our control including though not limited to act of God, fire, accident, civil disturbances, strikes, adverse weather conditions.

We cannot be held responsible for any injury, loss or damage to you personally, your property or vehicles when using the grounds, equipment or other amenities.

We cannot be held liable for any loss, damage or inconvenience caused to or suffered by you if the property is destroyed or substantially damaged before the start of the rental period and in any such event, the owners, shall, within seven days of notification to the Client, refund to the Client all sums previously paid in respect of the rental period. Under no circumstances shall the Owner's liability to the Client exceed the amount paid to the Owner for the rental period.

In any event of discharge our liability shall be limited to the return of the sums paid to us in respect of the unused portion of the holiday calculated on a pro rata daily basis.