

BOOKING CONDITIONS - Gite Pic Du Midi

1. Accuracy

Whilst every effort has been made to ensure that all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

2. Booking and Payment

Bookings can be made by E-mail or phone and confirmed within 3 days using the Booking Form supplied and a deposit of 25% (non refundable) or if you are booking less than eight weeks before departure, the full price. The remaining 75% and the security deposit of £200 becomes due eight weeks before your holiday date. If the full amount plus the security deposit is not received by the due date we reserve the right to cancel the booking. Under no circumstances can the prescribed number of persons per booking form be exceeded.

3. Prices

Prices are per week per cottage and are inclusive of electricity (an excess of 50 units per week will be chargeable at €0.20 per unit), gas, water and the provision of bed linen and towels but do not include towels for use outside the property or around the pool. Please bring your own pool towels otherwise a charge will be made.

4. Cancellation

The tenants may cancel their reservation at any time, but in so doing forfeit any and all rental sums already paid.

It is recommended that you take out insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc. whilst abroad. Should the property be unavailable on the day stated, due to unforeseen circumstances, every attempt will be made to relocate guests. If this is not possible, all rent monies will be refunded without question but no further liability will fall upon the owners.

5. Your responsibilities

Your property will be cleaned before your arrival and we respectfully ask you to remember that you are staying in someone else's home and to leave it clean and tidy when you depart. If extra cleaning is required a minimum charge of £50 will be levied. Breakages should be reported to the owners in order that it can be rectified before the following clients arrive. Please do not arrive at the property before 4.00 p.m. and kindly leave by 10.00a.m. on the day of departure (otherwise you could be charged extra rental) in order to give enough time between clients to ensure that the property is ready. Please advise an expected arrival time in the week before your arrival date.

6. Complaints

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the owners immediately so that remedial action, where necessary, can be taken without delay. They will do everything possible to deal with any difficulties both quickly and effectively. The owners retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment. Any complaint after departure must be in writing within 14 days of your departure.

7. Swimming Pool - Open June to September - 10m x 5m, depth from 1.1m to 1.6m.

Use of the pool is entirely at tenants' risk.

The rent includes use of a 5 x 10 m swimming pool and adjacent terrace, situated in the garden, shared with the landlords and any other tenants.

Pool towels not supplied - please bring your own towels. Pool towels can be hired.

No swimming between 20.00 hours and 09.00 hours.

The tenants undertake to abide by the security measures concerning the use of the swimming pool set out below

a) IT IS NOT SAFE TO DIVE INTO THE POOL. It is 1m10 at the shallow end, where the steps are, and 1m60 at the deep end.

b) Glass goggles, masks or flippers, or anything else which may pierce the liner, are not to be taken into or used in the vicinity of the pool.

c) Children are always to be accompanied and supervised by an adult, to ensure that they use the pool safely, that they do not run around it or behave in any way that may endanger or inconvenience other pool-users. The owners cannot be responsible for their safety as there is no lifeguard on duty.

d)No glasses, crockery or food allowed in the pool area.

e)No loud music

8. General

Whilst every possible effort will be made to maintain the pool and household equipment in good order for the enjoyment of our guests we cannot accept liability in the event of any unforeseen calamity but would ask you to bear with us whilst we attempt to rectify the problem as soon as possible. The property is non smoking but do allow smoking outside, except around th pool area. If the cottage needs to be fumigated due to excess smoke a minimum charge of £50 will be levied.

9. Car parking space for a maximum of 2 cars and at owners risk.

10. These conditions are governed by English law.

