

**STONE HOUSE GITE (MAISON EN PIERRE), 5, RUE MICHELET, 34210 OLONZAC, FRANCE**

M. DAVIES, Geoffrey Martin, 5, Rue Michelet, 34210 Olonzac, Herault. Téléphone fixe: 04 68 49 27 11

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## **BOOKING CONDITIONS THROUGH 'HOLIDAYS DIRECT, BRITTANY FERRIES'**

### **1. Website and Accuracy**

Whilst every effort has been made to ensure that the website and all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

### **2. Booking and Payment**

Bookings can be made by E-mail or post and confirmed and remitting a **50% deposit (non refundable)** or if you are booking **less than eight weeks before departure, the full price**. Under no circumstances can the maximum number of 4 persons per booking be exceeded. The **final payment becomes due eight weeks before your holiday date**. There will be **no refund 21 days before arrival**. If the full amount plus the security deposit is not received by the due date we reserve the right to cancel the booking. A **cash security / breakages deposit of 100 Euros is payable on arrival**. This will be refunded in full on departure except in the case of serious damage or breakages. Minor breakages and wear and tear will not incur any loss of deposit. Tourist tax of 0.90 cents per person per night is included in the price.

**Account name: Mr. Geoffrey Davies**

**Barclays bank plc**

**Sort code: 20-89-15**

**Account: 73896048**

**SWIFTBIC BARCGB22**

**IBAN GB45 BARC 2089 1573 8960 48**

### **3. Prices**

Prices are as advertised on the Holiday France Direct and our own web site, per 7-day week for the whole 2-bed 'Stone House Gite, Olonzac' house and are inclusive of electricity, water and the provision of bed linen and towels but do not include towels for use outside the house. Please bring your own beach towels if you plan going to the beaches. You will have paid a fee to 'Holidays Direct / Brittany Ferries' which will be deducted from the advertised price, so the total you pay will be as shown on the Holidays Direct and our own web site (as above).

### **4. Cancellation**

It is recommended that you take out insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc. whilst abroad. Should the Gite be unavailable on the day stated, due to unforeseen circumstances, every attempt will be made to relocate guests. If this is not possible, all rent monies will be refunded in full without question but no further liability will fall upon the owner.

### **5. Your responsibilities**

Your property will be cleaned before your arrival and we respectfully ask you to leave it clean and tidy when you depart, although pre- and post-cleaning is included in the fees. Breakages should be reported to the owners in order that it can be rectified before the following clients arrive. **Please do not arrive at the property before 3.00 p.m. and kindly leave by 10.00 a.m. on the day of departure** (otherwise you could be charged extra rental) in order to give enough time between clients to ensure that the property is ready. In practice we will try to be very flexible on arrival and checkout times where we can, and if you expect to arrive later than agreed please telephone, email, or text to update us.

### **6. Complaints**

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the owner immediately so that remedial action, where necessary, can be taken without delay. We will do everything possible to deal with any difficulties both quickly and effectively. The owners retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment. Any complaint after departure must be in writing within 14 days of your departure.

### **7. General**

Whilst every possible effort will be made to maintain the household equipment in good order for the enjoyment of our guests we cannot accept liability in the event of any unforeseen calamity but would ask you to bear with us whilst we attempt to rectify the problem as soon as possible. We accept smokers but only smoking outside is allowed. If the gite needs to be fumigated due to cigarette smoke a minimum charge of £50 will be levied.

9. Car parking is public directly outside the gite, and at owners risk.

10. These conditions are governed by English law.