

CONDITIONS OF HIRE

Accommodation: on the estate of Chateau de Labaurie is offered for holiday & weddings rental subject to confirmation by the owners to the tenants (the clients).

Initial payment: To reserve the 'accommodation' you should complete and sign the booking form and return it together with payment of a 25% deposit of the total holiday cost to Mrs. Elaine Holden, Chateau de Labaurie, Chalais, 16210, Charente, France. Payment to be made by direct transfer from your bank to our bank. Details on booking form. If you are booking less than eight weeks of the holiday date, full rental and breakage deposit will be necessary.

Balance of Account: When the booking is confirmed, an invoice will be issued to the Client showing the balance due, plus a returnable breakage deposit of £250 or €250 payable not less than eight weeks of the start of the holiday commencement date.

Breakage/Cleaning Deposit: A returnable breakage deposit of £250..... is required in the case of e.g. damage to the property, contents and/or any equipment in the accommodation and/or estate. The breakage deposit will normally be refunded to the client within one week of the end of the holiday. If there are any breakages, extra heating costs owing, or more than reasonable cleaning required, the owners reserve the right to deduct these costs from the deposit to be returned. If there is any damage in excess of the breakage deposit, then the client will reimburse the owner accordingly. It is in the client's interest to replace damaged or lost articles so as to redeem their full returnable deposit.

Cancellation: Provided a full 8 weeks written notice of cancellation is received by Mr & Mrs. Holden the client will not be held liable to pay the balance of rental and full deposit will be returned.

Hire Period: Shall commence at 4 pm on the first day and end at 9am on the last day. The owners shall not be obliged to offer the accommodation before the time stated and the tenant shall not be entitled to remain in occupation after the time stated.

Personal Belongings: Baggage and personal belongings are at the clients's risk at all times. The clients are strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability, etc. No responsibility can be accepted for damage or loss of its contents to any vehicle.

Client's Responsibility: The clients are responsible for the property and are expected to take all reasonable care of it. All equipment, utensils, etc., must be left clean and tidy at the end of the hire period, the owners reserve the right to make a retention from the returnable breakage deposit to cover cleaning costs if the tenants leave the property in an unacceptable condition.

Swimming Pool: The clients must adhere to all rules and regulations laid down in respect of the swimming pool and holiday complex, which are used at the client's risk at all times. The pool and surrounding area is closed to holidaymakers when cleaning/ maintenance and grass cutting are taking place.

Party Size: No more than the maximum number of persons, as stated on the accepted booking form, may occupy the property, unless by prior written agreement from the owners, who reserve the right to refuse admittance if this condition is not observed. No outside visitors may be invited without authorisation from the owners.

The Clients: Shall report to the owners of staff on site without delay any defects in the property or breakdown in the equipment, plant, machinery or appliances in the accommodation, swimming pool or estate, so that arrangements for repair and/or replacements can be made as soon as possible.

The Owners: Shall not be liable to the clients ... for any temporary defect or stoppage in the supply of public services to the property, nor in respect of any equipment, plant, machinery or appliance in the property, accommodation, estate, swimming pool and/or complex ... for any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the owners. Under no circumstances shall the Owner's liability to the tenants exceed the amount paid to the owner for the rental period.

Complaints: If, during the course of the holiday, the tenants have any reason for complaint, they should contact the staff on site. Any complaints after the end of the holiday must be made in writing within 14 days of the holiday. Complaints must include evidence that the hirer has informed the person responsible at the time.