

BOOKING CONDITIONS

1. Brochure and Accuracy

Whilst every effort has been made to ensure that the brochure and all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

2. Booking and Payment

Bookings can be made by E-mail or post and confirmed within 7 days using the Booking Form supplied and enclosing a deposit of £300 for the Farmhouse and £100 for The Cottage (non refundable) or if you are booking less than eight weeks before your holiday starts, we ask for the full price. Under no circumstances can the prescribed number of persons per booking form be exceeded., except with agreement from us. The final payment becomes due eight weeks before your holiday date., plus the breakages / additional cleaning deposit.

3. Prices

Prices are per week per property and are inclusive of electricity, bottled gas, water and the provision of bed linen and handtowels but do not include bath towels or towels for use outside the cottage(s) or around the pool. Please bring your own pool and bath towels otherwise a charge will be made. **During winter we ask for a heating supplement for the central heating and logs.**

4. Cancellation

It is recommended that you take out insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc. whilst abroad. Should a cottage be unavailable on the day stated, due to unforeseen circumstances, every attempt will be made to relocate guests. If this is not possible, all rent monies will be refunded without question but no further liability will fall upon the owners

5. Your responsibilities

Your property will be cleaned before your arrival and we respectfully ask you to remember that you are staying in someone else's home and to leave it clean and tidy when you depart. If extra cleaning is required a minimum charge of £50 will be levied. Breakages should be reported to the owners in order that it can be rectified before the following clients arrive. Please do not arrive at the property before 4.00 p.m. and kindly leave by 10 a.m. on the day of departure (otherwise you could be charged extra rental) in order to give enough time between clients to ensure that the property is ready. We ask you to let us know your estimated time of arrival and that you contact us on our mobile phones when you are about 30 mins away. Please could you let us know if you are delayed.

6. Complaints

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the owners immediately so that remedial action, where necessary, can be taken without delay. They will do everything possible to deal with any difficulties both quickly and effectively. The owners retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment. Any complaint after departure must be in writing within 14 days of your departure.

7. Swimming Pool - Open June to September - 7m x 4m x 1.5m.

Pool towels not supplied - please bring your own towels. No diving as the pool is only 1.5m deep.

Children to be under parent's supervision at all times as the owners cannot be responsible for their safety as there is no lifeguard on duty.