



## *Booking Conditions 2017*

### **Booking Conditions and Guest Information**

#### **Deposit/confirming your reservation**

Your holiday reservation will be held upon receipt of 20% deposit or full payment if booking is made less than 8 weeks from the date of commencement.

#### **Final payment and damage deposit**

**Visitors from outside the UK:** The balance of payment must be made at least 8 weeks prior to arrival. The damage deposit of 250€ per gite may be paid in cash upon arrival. This will be returned to you in full before departure less any breakages/damage incurred.

**Visitors from within the UK:** The balance of payment, with the damage deposit of £250 per gite, must be made at least 8 weeks prior to arrival. The damage deposit will be returned by cheque or bank transfer in full, less any breakages/damages incurred.

#### **Taxe de séjour**

The tourist tax is payable in cash at a rate of 0.80€ (2016 rate, 2017 to be notified) per adult per night before your departure.

#### **Arrival**

Arrival is after 4.00pm on the day of arrival (unless by prior arrangement) as we cannot guarantee the gite will be ready for you.

#### **Departure**

The gite must be vacated before 10am on the morning of departure. The gite should be left in the same clean and tidy condition as it was on your arrival. We can arrange for a final clean at a cost of 50€ for La Colombe, 60€ for Le Pluvier, 70€ for Le Grebe. If the property has not been cleaned, the cost of the cleaning will be deducted from your damage deposit.

Cleaning of the barbecue is not included in the cleaning cost above. The barbecue must be left in the same clean condition it was on arrival. If it is not left in the same clean condition a charge of 50€ will be incurred.

#### **Linen and Towels**

Linen (sheets, pillowcases and duvet covers) and bath/hand towels are included (not for use in the swimming pool). Beds will be freshly made prior to your arrival. For guests staying longer than one week, clean linen and towels will be provided every Saturday for the duration of your stay. Towels provided must not be washed, if you need a change of towels please ask.

#### **Heating**

Electric heating is not included in the price. Logs are also available for the log-burners at an additional cost.

#### **Bikes**

There is no charge for the use of our bikes. Bikes are used at the guests own risk. Les Petites Cigognes accepts no responsibility or liability for the condition, use or operation of the bikes.