

Meydieu Booking Terms and Conditions

- 1) The client is deemed to be acting on behalf of all members of the party and that they have read, understood and agreed all terms and conditions.
- 2) To reserve the property, the client should complete and sign the Booking Form and return it together with payment of the initial deposit of 25%. The deposit is non-refundable.
- 3) The balance of the rent, together with security deposit is payable not less than six weeks before the start of the rental period. If payment is not received by the due date, the owners reserve the right to give notice in writing that the reservation is cancelled. Reservations made within six weeks of the start of the rental period require full payment with security deposit payment at the time of booking.
- 4) Cancellation charges.
 - a. More than 4 weeks before rental begins- Loss of deposit
 - b. Between 4 weeks and 1 week – Loss of deposit and 40% of balance.
 - c. Less than 1 week – Loss of deposit and 80% of balance.
 - d. If property can be re-let then only the deposit will be retained. If the cancellation is within 1 week, it may be necessary to discount the rental price quite heavily. In which case the refund will be reduced accordingly.
- 5) A security deposit of £100 (sterling) per booking is required at the same time as the final payment in case of, for example, damage to the property or its contents. However, the sum reserved by this clause shall not limit the client's liability to the owners. The owners will account to the client for the security deposit and refund the balance due within two weeks after the end of the rental period. Any chargeable expenses arising during the rental period (for example, any loss, breakages, or damage etc.) will be deducted from the deposit. All loss, breakages or damage, must be reported to the owners as soon as possible.
- 6) The client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings etc., since these are not covered by the owner's insurance.
- 7) The rental period shall commence at 4.00 p.m. on the first day and finish at 10.00 a.m. on the last day. The accommodation may be available before the time stated but cannot be guaranteed.
- 8) The client agrees to be a considerate and law-abiding tenant, and to take good care of the property and to leave it in a clean and tidy condition at the end of the rental period. The owners reserve the right to make a deduction from the security deposit of £35 to cover additional cleaning if the client does not leave the property clean and tidy.
- 9) The owners agree to respect the privacy of the clients.
 - a. Except in the case of an emergency likely to endanger people or property, the owners will not enter the property without the permission of the client.
 - b. We will not pass any of your personal details to a third party without your permission unless required to do so by law.
- 10) The client and party acquire no rights whatsoever over the property excepting occupation as a holiday let for the rental period booked. The client shall not sub-let the property.

- 11) The client shall report to the owners immediately any defects in the property or breakdowns in any equipment, plant, machinery, or appliances in the property or garden. The owners will arrange for repair and/or replacement as soon as possible.
- 12) The owners shall not be liable to the client for:-
 - a. Any temporary defect or stoppage in the supply of public services to the property.
 - b. Any loss, damage, or injury, which is the result of adverse weather conditions or other matters beyond the control of the owners.
 - c. Any loss, damage or inconvenience caused to or suffered by the client if the property shall be destroyed or substantially damaged before the start of the rental period, and in such event, the owners shall within seven days of the notification to the client, refund to the client all sums previously paid in respect of the rental period
- 13) Children should be supervised at all times. Please remember that Meydieu is a large unfenced farm property with outbuildings, next to a 6m deep lake.
- 14) There will be no extra charge for electricity or heating.
- 15) Linen and towels will be provided by the owners
- 16) Please do not smoke inside the house.
- 17) We do not accept pets.