

La Caze Gites

Booking Procedure, Terms and Conditions

- 1. Reservation of either of La Caze Gites (La Cardabelle or La Violette) should be done by completing and signing the booking form and returning it together with payment of the initial deposit (non-returnable*) (25% of the total rent). Following receipt of the booking form and the deposit your booking will be confirmed by either Joanne Hargreaves or Jon Clements who will send a confirmation invoice for your booking.**
- 2. The balance of the rent and a refundable security deposit of £100 is payable 6 weeks before the start of your stay at La Caze. If payment is not received by the due date, we reserve the right to give notice in writing that the reservation is cancelled. However, unless we are able to re-let the property, the person making the booking will remain liable for the balance of the rent.**
- 3. In the event of a cancellation, we will endeavour to re-let the property. If we are able to do so we will refund your deposit and balance, as appropriate, less any expenses or losses incurred on our behalf due to the re-letting process.**
- 4. Reservations made within 6 weeks of the rental period should be paid in full at time of booking.**
- 5. Insurance – we recommend that upon booking you arrange adequate travel insurance, including: cancellation cover and full cover for personal belongings and public liability etc as these will not be covered by our insurance.**
- 6. The number of people occupying the gite should correspond with the number on the booking form. However additional occupants can be added at a later time in agreement with Joanne Hargreaves or Jon Clements providing the total does not exceed the stated number of occupants. Details of additional people will then be added to your booking confirmation.**
- 7. We ask that you vacate your gite by 10.00am on the day of departure and arrive after 4.00pm. However please contact us should the arrival time be a problem and we will to help if we are able.**
- 8. We require a security deposit of £100 with regard to damages, and ask that the property and its contents are treated with**

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respect. Accidents do happen, of course, so please report any breakages to Joanne or Jon so that the item(s) can be replaced as soon as possible. Please also report any defects in the property or equipment so that we can repair or replace. Subject to the property being left as you found it, the security deposit will be refunded within 7 days of departure.

- 9. Whilst every care will be taken to ensure the smooth running and enjoyment of your stay at La Caze, we, the Owners shall not be liable for:**
- Any temporary defect or stoppage in the supply of public services to La Caze, nor in respect of any equipment, plant, machinery or appliance at the property, garden or swimming pool.**
 - Any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond our control.**