

## Booking Conditions

### 1 Brochure and Accuracy.

Whilst every effort has been made to ensure that the brochure and all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or verbal.

### 2 Booking and payment.

Booking can be made by E mail, post or telephone, and confirmed within 7 days using the booking form supplied and enclosing a 20% deposit of the total holiday cost ( non refundable ) or if booking within six weeks of the holiday start date the full amount must be paid. The final payment becomes due six weeks before the holiday start date including a refundable damage deposit of £100.00. If the full amount plus security deposit is not received by the due date we reserve the right to cancel the booking.

### 3 prices

prices are per week for the cottage and are inclusive of electricity, gas and water. Bed linen and towels are provided for in house use only, please bring your own beach / pool towels.

### 4 cancellation

It is recommended that you take out insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc, whilst abroad. Should the cottage be unavailable on the day stated due to unforeseen circumstances, every attempt will be made to relocate guests. If this is not possible, all rent monies will be refunded without question, but no further liability will fall upon the owners.

### 5. Your responsibilities.

Your property will be clean before your arrival and we respectfully ask you to remember that you are staying in our home and to leave it clean and tidy when you depart.

If extra cleaning is required a minimum charge of £50 will be levied. Breakages should be reported to me in order that it can be rectified before the following clients arrive. Please do not arrive at the property before 4pm and kindly leave by 10am on the day of departure. If you expect to arrive after 7pm please telephone me.

## 6 Complaints

In the event of any complaint arising, either on arrival or after occupation has commenced this should be brought to the attention of me immediately so that remedial action where necessary can be taken without delay. I will do everything possible to deal with any difficulties both quickly and effectively. I retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment. Any complaint after departure must be in writing within 14 days of your departure.

## 7 Swimming pool.

Open from April to September 12 x 6 m heated pool.

Pool towels not supplied- please bring your own towels. No drinking glasses or bottles around the pool area ( plastic only please ) Children MUST be supervised at all times around the pool area as we cannot be responsible for their safety as there is no lifeguard on duty.

## 8 General.

Whilst every possible effort will be made to maintain the pool and household equipment in good order for the enjoyment of our guests, we cannot accept liability in the event of any unforeseen calamity but would ask you to bear with us whilst we attempt to rectify the problem as soon as possible.

9 Car parking allocated on the drive at the side of the house ( fully enclosed) at owners risk.

10. These conditions are governed by English law.

## BOOKING FORM

Please use block capitals

Return to Linda Thomas, 36 rue de saintonge, saint palais de phiolin  
17800, France.

Full Name:

Address:

Home Tel No

Mobile No

Email address

Arrival date:

Departure Date:

Names of other party members- please give ages of children.

I'm authorised to make this booking on behalf of my party, I'm over 18 years old.

I enclose a non refundable deposit of £        being 20% of the total cost of the holiday. I agree to pay the balance of £        plus a returnable damage deposit of £100.00, six weeks before the start of the holiday. ( if booking within six weeks of the holiday start date the full amount should be enclosed.

Signature:

Date: