



Steve & Catherine
 Tillac, 16250 Plassac Rouffiac
 France
 +0044 7943164902
 Email: Info@tillac-gites.com

Tillac Gites Booking Form

Lead Customer Details

**Please complete in BLOCK Capitals*

Full Name			
Address Line 1			
Address Line 2			
Country			
Postcode	TELEPHONE #		
Email Address			

People in Party (with age if under 18)			
	Name	Nationality	Age
1			
2			
3			
4			
5			
6			
7			
8			

I/we would like to book the following accommodation :-			
Gite required (please tick)	Fauvette Max capacity = 8	Souris Max capacity = 6	Alouette Max capacity = 5
Dates	From :	To :	
Please Note: 7 & 14 day holidays run from Saturday to Saturday			

Booking Conditions

Once your booking request has been received and reviewed by our Admin Team and availability has been confirmed for the property requested, we will provide the payment instructions to the **Lead Customer named above**.

To secure your reservation, we request that a deposit of 20% is received within 10 days of the prospective customer receipt of the Confirmed Availability Email response from our Admin team. *(Electronic payment is the preferred payment method).*

We experience high demand in the High Season, so we regrettably may not be able to secure your booking if the deposit has not been received within the required timelines.

The outstanding balance, plus a refundable Damage Deposit of £250 will be requested by our Admin Team no later than 6 weeks prior to the commencement of the rental period. The outstanding balance **MUST** be paid in full upon request.

French Taxes are Payable upon arrival as they have to be collected and reported separately under French Law

I/we have read, understood and agree the enclosed Booking Conditions. All members of the party must have a comprehensive Travel Insurance policy, including Cancellation Cover.

Signature		Date	
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Tillac-Gites Terms & Conditions

1. The properties known as **Fauvette, Souris and Alouette** (the Property) are offered for holiday rental subject to confirmation by Stephen Wilson & Catherine Pindus (the Owners) to the renter (the Client).
2. To reserve the property the client should complete and sign the booking form and return it together with payment of the initial non-refundable deposit (20% of the total rent due). Following receipt of the booking form and deposit, the owner will send a confirmation invoice and statement. This is the formal acceptance of the booking.
3. The balance of the rent, including a refundable Damage Deposit of £250, is payable not less than six weeks before the start of the rental period. If payment is not received by the due date, the owners reserve the right to give notice in writing that the reservation is cancelled. Reservations made within six weeks of the start of the rental period require full payment at the time of booking. The client will remain liable to pay the balance of the rent unless the owners are able to re-let the property. The Damage Deposit will be returned via Electronic Funds Transfer within 7 days of departure of the client, subject to satisfactory inspection of the inventory and property.
4. Any chargeable expenses arising during the rental period should be settled with the owner before departure.
5. Subject to clauses 2 and 3 above, in the event of a cancellation, refunds of amounts paid will be made if the owner is able to re-let the property and any expenses or losses incurred in doing so will be deducted from the refundable amount. **It is a requirement of booking that the client must arrange comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability etc since these are not covered by the owners insurance.**
6. The rental period shall commence at 5:00pm on the first day and finish at 10:00am on the last day. The owner shall not be obliged to offer the accommodation before the time stated and the client shall not be entitled to remain in occupation after the time stated.
7. The maximum number to reside in the property must not exceed those booked.
8. The client agrees to be a considerate tenant and to take care of the property and to leave it in a clean and tidy condition at the end of the rental period. The client also agrees not to act in any way which would cause disturbance to those residents on neighbouring properties.
9. The client shall report to the owner without delay any defects in the property or breakdown in the equipment, plant, machinery or appliances in the property, garden or swimming pool so that arrangements for repair and/or replacement can be made as soon as possible.
10. The owner shall not be liable to the client:

For any temporary defect or stoppage in the supply of public services to the property, nor in respect of any equipment, plant, machinery or appliance in the property, garden or swimming pool.

For any loss, damage or injury which is the result of adverse weather conditions, riot, war, strike or other scenarios beyond the control of the owner.

For any loss, damage or inconvenience caused to or suffered by the client if the property shall be destroyed or substantially damaged before the start of the rental period and in any such event, the owner shall, within seven days of notification to the client, refund to the client all sums previously paid in respect of the rental period.

11. Under no circumstances shall the owner's liability to the client exceed the amount paid to the owner for the rental period.
12. The use of the accommodation and amenities, such as the swimming pool, barbeque etc., is strictly for the use of clients named on the booking form only and is entirely at the client's risk. No responsibility can be accepted by the owner for any loss or damage to the client.
13. The owner has no wish to have dissatisfied clients and considers it part of contract to be given the opportunity to put right any complaints the client may have. In the unlikely event that the client needs to complain, he or she should bring the complaint to the owner so that she/he has the opportunity to address the matter during the stay. The owner cannot accept complaints made after the client has returned home if she/he has not been given the opportunity to put matters right during the client's stay.

This contract shall be governed by English law in every particular including formation and interpretation and shall be deemed to have been made in England. Any proceedings arising out of and in connection with the contract may be brought in any court of competent jurisdiction in England.