



Note that we are unable to accept credit or debit cards, but PayPal, however, does accept both credit and debit cards.

### **3. Cancellation**

3.1. Any cancellation made by the client for whatever reason shall be in writing and addressed to the address on the website. On receipt of the notice of cancellation if final balance has been paid Bumblebee Cottage will seek to re-let the property for the period of booking. If a re-letting is achieved, Bumblebee Cottage will refund money already paid by the client less rent for any part of the period which was not able to be re-let and less an administration charge of £30.

3.2. The client is strongly advised to take out holiday cancellation insurance.

### **4. Care of the Property**

4.1. The client shall take all reasonable and proper care of the property and its furniture, pictures, fittings and effects in or on the property and leave them in the same state of repair, condition, cleanliness and tidiness as at the commencement of the rental period.

### **5. Breakages or Damage**

5.1. The client is required to inform the owner of any damage or breakage in or around the property promptly so that it can be repaired and replaced for the next client.

5.2. The client is bound to reimburse the owners for replacement, repair or extra cleaning costs where reasonably demanded by the owners for damage caused by the client.

### **6. Rules and Procedures**

6.1. Clients are required to observe the rules and familiarise themselves with the procedures contained in the information folder provided in the property. Children must be supervised at all times when in the pool, and due care must be taken when children are playing in the garden.

### **7. Smoking**

7.1. Smoking is not permitted anywhere inside the holiday accommodation.

### **8. Pets**

8.1. Unfortunately, with the exception of guide dogs, we cannot allow pets at Bumblebee Cottage out of consideration for subsequent guests.

### **9. Liability**

9.1. The owners of Bumblebee Cottage are not liable for any loss or damage to any client's property or any property belonging to a member of the client's party howsoever caused.

9.2. The client or members of his/her party cannot hold the owners of Bumblebee Cottage liable for any personal injury/death howsoever sustained where the owners and/or their employees have used reasonable skill and care; and/or where caused by the fault of the person(s) affected or any member(s) of their party (including inadequate supervision of children); and/or where caused by the fault of a third party, and/or where caused by an event that could not have been reasonably foreseen or avoided.