

Terms and Conditions – Domaine Labastide

Clause 1:

Lessor cannot be held responsible for any disturbance, interruption or cancellation of the stay of the client in case of any unforeseen incident outside his capacity. Lessor cannot be held responsible for any inconvenience caused by third party activity such as council, department, etc. Lessor also cannot be held responsible for any interruption in the supply of water, electricity or gas. Lessor declines any responsibility for theft, loss or damage to personal property or vehicles and costs incurred as a result of delay in arriving at the gîte.

Clause 2: Reservations and price

A reservation is confirmed when the lessor has received the signed contract and first payment. By paying this, the lessee declares that they have read and accepted these Terms and Conditions.

Prices are in Euros and calculated per gîte per month unless stated otherwise. VAT is not applicable.

Additional costs, e.g. wood for stoves, electricity, gas, etc. are payable at the end of each month. A separate energy invoice is provided at the end of each month and each gîte has its own meter for electricity and gas.

Clause 3: Paying the rent

For stays of one month or less, full payment is required 6 weeks in advance. For stays of longer than one month, the first payment of two month's rent is due 6 weeks before arrival. Rent is then paid per month on the first day of the 3rd month and on the first day of any subsequent months. If payments are not made on time, this will be seen as a cancellation and Clause 4 will be applied. Lessor has the right to rent out the gîte again for the same period in the event of cancellation.

Clause 4: Cancellation by the lessee

Every cancellation must be put in writing and sent to the lessor. This can be done via email as long as confirmation of receipt is obtained.

Lessor charges the following amounts depending on the date of receipt of the cancellation notification:

- More than 90 days before arrival: €100
- Between 90 and 60 days before arrival: 25% of the agreed rent
- Between 59 and 30 days before arrival: 50% of the agreed rent
- Less than 30 days before arrival: 100% of the rent

Where the lessee chooses to vacate the gîte before the agreed departure date, there will be no reimbursement of the rent. Any security deposit will be returned within 14 days.

Clause 5: Cancellation by lessor

In case of cancellation because of unforeseen circumstances beyond the powers of the lessor, the lessee will be informed without delay and any sums paid will be reimbursed.

Clause 6: Complaints and disputes

No complaint will be taken into consideration unless it is filed, personal and confirmed in writing within 48 hours of taking occupancy of the gîte. The same rule applies if problems occur after the initial 48 hour period.

Clause 7: Description

All information regarding the layout, furniture and equipment in the gîte on the website is given in good faith. Any changes between the date of reservation and date of arrival will be communicated to the lessee but without any responsibility. If any information is not correct, the lessor must be informed in order to resolve the issue. All information regarding tourist attractions or sporting activities supplied by third parties is not the responsibility of the lessor.

Clause 8: Arrival and leaving

Arrival is between 1600 and 1900 hours, unless agreed differently with the lessor.

The gîte must be vacated by 1000 on the day of departure.

Clause 9: Maximum number of occupants

A maximum of 4 people are allowed to stay in the Le Poulailier and a maximum of 6 people are allowed to stay in L'Étable and La Grange. In the case that this is exceeded, the lessor can refuse entry to the extra person(s). In the case that this is exceeded and the lessor becomes aware afterwards, a payment of 25% of the weekly rent per extra person is due by the lessee and may be withheld from the security deposit if necessary.

Clause 10: Pets

Only after specific permission from the lessor may guests bring pets into the gîte and costs for doing so are indicated in the contract.

Clause 11: Security deposit

On arrival, a security deposit of €200 is also due in cash. According to French law, the security deposit will be repaid at the end of the stay, minus the cost of any damages or breakages if applicable. All damage to the gîte or the equipment provided will be paid for by the lessee. Please make sure you know how to use an appliance or piece equipment before using it and seek advice from the lessor if necessary.

Clause 12: Extra charges

At the end of the rental period, any extra charges such as wood for the stove, use of the washing machine, gas and electricity, pets, etc. must be paid in cash.

Clause 13: Cleaning

The gîte should be clean and tidy upon arrival. If it is not, please inform the lessor straight away so that this can be corrected.