

## La Fon Rouge - Booking Terms and Conditions

### Making the booking

1. A provisional booking should be made. Once made the owners will hold the booking for a period of 7 days, or such other period as is agreed between the parties, pending receipt of the booking form and a deposit equal to 25% of the agreed full rental price, excluding the security deposit, which must be sent to the owners within this period. Following receipt of the form and deposit the owners will then confirm acceptance of the booking. Failure to pay the deposit within 7 days will result in the provisional booking being cancelled.

### Payment terms

2. Once a booking has been confirmed you are contracted to pay the full balance at least 60 days prior to the rental commencement date along with the security deposit (see below). If the balance is not paid by this date the Owners reserve the right to cancel the booking at this time. If cancelled the deposit is forfeit.

### What is included?

3. The clients will have exclusive use of the accommodation booked, plus shared use of the grounds and pool (high and peak season only) throughout their stay.
4. Utilities and bed linen are included in the price. Towels are not provided. The property should be left in a reasonably clean condition. A charge will be payable for cleaning of the property after your stay. This will be detailed in the rental confirmation.
5. The accommodation will be available from 4pm on the date of arrival, and must be vacated by 10.00am on the date of departure.

### Children

6. Every effort has been made to ensure the site is safe for children. However, children under the age of 14 should be supervised at all times, especially when using the pool, and clients take full responsibility for the safety of all children on site at all times.
7. The swimming pool is alarmed in accordance with French law. All clients will share the responsibility to ensure that the alarm is on when the pool is not being used.

### Breakages

8. A security deposit must be paid along with the balance due in the sum of £200 per property for each rental period. This will be returned following your stay less any breakage or cleaning charge levied.

### No smoking

9. There is no smoking in any of the accommodation or around the pool area, and all clients are asked to respect this policy.

### Cancellation

10. In the event of cancellation more than 60 days before the due arrival date the deposit will be forfeit.
11. Should any Client cancel less than 60 days before the due arrival date, that Client will lose the total cost of the holiday if their place cannot be filled. If their place is filled the Client will receive a full refund less 15% to cover administration costs incurred by the Owners.
12. Any cancellation by the Client must be made formally in writing except in the case of non-payment. Non-payment of the total holiday cost by the due date (i.e. 60 days prior to arrival) may be taken as a formal notice of cancellation by the Client and written notice will not be required.

13. In the unlikely event that the Owners have to cancel, the clients will receive a full refund and the Owners will have no further liability.

#### Exclusion of liability

14. The use of the accommodation, grounds, equipment or other amenities is entirely at the client's own risk and we accept no responsibility for any injury, loss or damage to clients or their guest personally, their belongings or vehicles.
15. Under no circumstances shall the owner's liability to the client exceed the amount paid by the client to the owner for the rental period

#### General

16. These terms and conditions form the sole basis of the agreement between you the client and us the owners. No oral representations made by the owners or their agents form part of this agreement.
17. Clients agree to treat the holiday accommodation as if it was their own, and to respect the property of the owners at all times. The owners reserve the right to terminate the letting forthwith should the clients fail to do so, or cause unreasonable damage. In the unfortunate event of this happening no refunds will be given.
18. This agreement is governed by English law, and any proceedings must be brought in England.