

# Booking Terms and Conditions 2018

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The person whose name appears on the Booking Form agrees to take full responsibility for ensuring that all members of the party adhere to the Conditions of Let set out below.

In these Conditions of Let, "Owner" refers to the owner of the property you are booking; "Property" refers to the cottage you are booking.

- 1. Number in party:** The number of people occupying any one Property is limited to that stated in the brochure or website or booking form. No additional sleeping capacity is possible.
- 2. Booking and payment:** Bookings can be made by email or telephone and will be held as an option. You will receive a booking form by email. The booking will **only** be confirmed on receipt of the completed Booking Form and a (non refundable) deposit of 25% of the total amount. No booking is valid until confirmed by the owners in writing. The deposit is payable by direct bank transfer at the time of booking, bank details are provided with your booking form. The final payment becomes due 6 weeks before your arrival date. No reminders will be sent out. If the booking is made less than eight weeks before the arrival date, full payment is due.

If the full amount plus the security deposit is not received by the due date we reserve the right to cancel the booking.

Under no circumstances can the prescribed number of persons per booking form be exceeded.

Bookings cannot be accepted from persons under 18 years of age. Group bookings of single sex parties are not allowed unless special arrangements are made with the Owners.

The booking conditions will apply to all confirmed bookings.

- 3. Holiday Insurance:** we strongly recommend taking out holiday insurance to cover the cost of your holiday and other associated expenses.
- 4. Cancellation:** Cancellations are to be made in writing by the person who made the booking and sent by registered post.

The following cancellation charges will be applied:

Cancellation within the preceding period of holiday date	Cancellation fee
24 weeks	25%
18 weeks	50%
6 weeks	100%

If we are able to re-let your cancelled holiday, we will refund your deposit and final payment (where appropriate). If the Property cannot be re-let then no refund will be given.

**No shows** - the property is available for 24 hours after the arrival date. After this time the owners reserve the right to cancel the booking and re-let the property. The deposit and full balance will be retained.

**For all short stays** - there will be no refund.

**5. Cancellation by the owners:** The owner reserves the right to refuse any booking and to cancel any bookings already made if the property is unavailable (eg through fire, flood, etc) for any reason whatsoever, subject to a full refund of all monies paid (but no further liability).

**6. Guest responsibilities:** You must respect and look after your accommodation during your stay.

The property is to be left in a clean and tidy condition on your departure. If additional cleaning is required a minimum charge of €65 will be levied. Any damages or breakages should be reported to the owners as soon as possible so that they can be repaired or replaced for the next guests. The owners reserve the right to charge for any damage or breakages.

The supervision of children or babies remains the responsibility of the guest at all times.

Guests should put all furniture etc back to where it was at the beginning of the rental period.

Guests should not leave any items at the property and, if left, the owner has the right to charge for the removal, return or disposal of those items.

Guests agree to use the Property solely for its intended purpose as self-catering accommodation and to accept the Owners right to refuse to hand over the Property to any person deemed unsuitable to take charge.

Guests agree that causing a nuisance or disturbance to neighbours or other guests, unreasonable behaviour or disrupting the running of the property may result in the Owner requesting you to leave.

Guests agree that overnight guests are not permitted without the Owner's permission.

The owners permit the Guest and members of the guest's party (but no one else) to occupy the property for holiday purposes only. The Guest must declare the correct number of additional guests during booking and, if this changes, must inform the Owners before the rental commences of any change. No more than the maximum number of persons stated on the booking form may occupy the property.

**7. Arrival /Departure:** The property is available from 5 pm on the day of your arrival and should be vacated by 11am on the day of your departure - these details are also indicated on your booking form. If you expect to arrive after 7pm please telephone.

**8. A security deposit:** this is a refundable deposit of €700 payable upon arrival. This will be returned once the property has been checked at the end of the stay. This deposit is payable by credit card or by cash.

**9. Inventory:** An inventory checklist will be provided upon arrival which should be returned, signed to the owners.

**10. Swimming pool (9mx4m):** The pool (shared) is open from June to September. Pool times are posted at the entrance. Children are under parent's supervision at all times. The owners cannot be responsible for their safety. No lifeguard on duty. No swimming between 21.00 hours and 10.00 hours. No diving as the pool is only 1.7m deep. No drinking glasses or bottles to be used around the pool (plastic only) and no food (crisps etc).

Pool usage is for residing guests **only**. Visitors are not permitted.

Pool towels are not supplied - please bring your own towels. Pool towels can be hired.

11. **Pets:** pets are not accepted in the property.

12. **Parking:** Guests may only park on their designated parking. No responsibility is accepted for loss or damage of property, vehicles or vehicle contents belonging to the guest or any member of the party during their occupancy. All vehicles are left at the guests own risk.

Visitors are not permitted without permission.

13. **Tourist tax:** "Le Taxe de Séjour" or Tourist tax is payable upon arrival. This tax is to be paid separately and is collected by the local council: 0.59€ per night/adult (from 13 years and over).

14. **Complaints:** In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the owners immediately so that it/they may be dealt with quickly and effectively. The owners retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment. Any complaint after departure must be in writing within 14 days of your departure.

15. **General:** Smokers are accepted, but there is a No Smoking policy inside the property.

16. **Owners liabilities:** The Owners shall not be liable to guests for any accident or mishap to persons or property whilst on the premises or whilst engaged in any activity therein, or from any illness or injury arising from any causes whatsoever.

No responsibility is accepted for loss or damage of property, vehicles or vehicle contents belonging to the guest or any member of the party during their occupancy.

The owner cannot accept responsibility for any material loss, damage, additional expense or inconvenience directly or indirectly caused by or arising out of the property, its plumbing, gas, electrical services or exceptional weather.

Force Majeure: The owner cannot accept responsibility or liability for any alterations, delay or cancellation or any other loss or damage caused by war, civil strife, terrorist action, industrial disputes, fire, sickness, bad weather, epidemics, acts of any government or public authority, or any other event outside our control.