



Les Espioles
Le Petit Village de Vacances

Tel: (FR) 0033 565 378 670 or 0033 674 473 577
Email david.fink@tesco.net

How to Book

- 1. Telephone or email Les Espioles for availability and to make your reservation.**
TEL: (FR) or 0033 674 473 577 or 0033 565 378 670 EMAIL: david.fink@tesco.net
- 2. Reservations will be held for up to 10 days & made firm on receipt of your completed, signed booking form and a non refundable deposit.**
- 3. Payment methods will be as detailed in our email**
- 4. A confirmation/invoice will be forwarded to you by return on receipt of the deposit. This also contains details of how to find us**

Your accommodation will be available from 5.30pm. The owner will not be obliged to offer the property before the time stated however every effort will be made to keep you informed should the house become available earlier. Please ensure that the owners have a valid mobile number they can contact on the day of arrival

On Departure

All guests are requested to vacate their accommodation by 10.00am on the last day of their stay to ensure that a guaranteed high level of cleanliness is provided for guests due to arrive later the same day.

Rental Periods

The cottage is rented out on a weekly basis from Saturday at 17.30 hours through until 10.00 hours on the following Saturday Discounts are available for bookings of three weeks or more outside of the high season

Bed linen is provided free of charge along with all cleaning materials and toilet paper Basic gas and electricity is provided free for cooking and lighting etc however wood for wood burners (if applicable) will be subject to an additional charge. Tax de tourisme is payable at the daily rate of 0,77€* per person over 18 years of age .

Cleaning

Guests are responsible for the cleaning during their stay and for leaving the accommodation fully clean and tidy on their departure. All electrical equipment cookers, fridges, dishwashers, microwaves etc must be cleaned and left empty. All bins emptied and all equipment put back in their original location. A charge will be deducted from your damage deposit should there be a need to spend more than the allocated time to return the accommodation to the original letting condition. Alternatively you may pre book an end of stay clean. This is available at a cost of 40 euros payable at the end of your stay.

Guests are kindly required not to act in any way which would cause disturbance to those residents in neighbouring properties

Damage Deposit

A damage deposit of 200 euros or £150 is required on arrival in cash and will be held against any damage or breakage. This will be returned to you on departure, providing the accommodation and its contents are intact ,undamaged and the property left in a clean and tidy state.

Holiday Insurance

All persons staying at the accommodation should have adequate insurance cover for themselves and their vehicle. Insurance should be a comprehensive travel insurance to include cancellation cover, which may entitle you to recover personal effects, medical cover, loss of/ damage to personal possessions and public liability.

The use of the pool, garden, play equipment and or any other facilities /equipment on the premises is entirely at your own risk. Children under the age of 14 must be accompanied at the pool by a responsible adult at all times and the users of the pool are responsible for ensuring the securing of the pool alarm and gate.

Shortened stay or early departure

No refund will be given if the property is not occupied for the full rental period. Adequate insurance cover should be taken out to cover such eventualities. Every endeavour will of course be made to re let the property if possible.

Liabilities

The owner is not liable for any temporary defects or stoppage by public services to the property ie gas electricity water or internet connection nor any loss, damage or injury as a result of adverse weather or any other matter beyond our control.

The use of the equipment at the site is at the renter's liability, young children must be supervised at all times

In the event of substantial damage to the property before the start of your holiday, the owners will refund all sums paid within seven days of notification of cancellation. Under no circumstances shall the owner's liability exceed the amount paid for the rental.

Cancellations

All cancellations must be confirmed in writing. Bookings can be transferred to other parties upon written agreement with ourselves. We will always endeavour to re-let cancelled weeks and, if successful, monies will be refunded less the deposit and an administration fee which is non-refundable.

Cancellation charges are as follows:

Up to 8 weeks prior to arrival: deposit only

Up to 4 weeks prior to arrival: 75% of full cost

Less than 4 weeks prior to arrival: Full amount

Pets

Guests are not permitted to bring any pets to the property. Guide dogs are an exception but the owner must be notified beforehand.

I confirm the above details to be correct and have read and agree to the terms and conditions of the booking on behalf of all my party who will reside in the property on whose behalf I am duly authorised to make this agreement. I am over 18 years of age

Signed

Dated