

## **BOOKING CONDITIONS**

### **1. Brochure and Accuracy**

Whilst every effort has been made to ensure that the brochure and all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

### **2. Booking and Payment**

Bookings can be made by E-Mail or post and confirmed within 7 days using the Booking Form supplied and enclosing a deposit of £50 per person per week (non-refundable) or if you are booking less than eight weeks before departure, the full price. Under no circumstances can the prescribed number of persons per booking form be exceeded. The final payment becomes due eight weeks before your holiday date. There will be no refund 21 days before arrival. If the full amount plus the security deposit is not received by the due date we reserve the right to cancel this booking.

### **3. Prices**

Prices are per week and are inclusive of electricity, gas, water and the provision of bed linen and towels.

### **4. Cancellation**

It is recommended that you take our insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc. whilst abroad. Should the property be unavailable on the day stated, due to unforeseen circumstances, every attempt will be made to relocate guests. If this is not possible, all rent monies will be refunded without question but no further liability will fall upon the owners.

### **5. Your Responsibilities**

Your property will be cleaned before your arrival and we respectfully ask you to remember that you are staying in someone else's home and to leave it clean and tidy when you depart. If extra cleaning is required a minimum charge of £50 will be levied. Breakages should be reported to the owners in order that it can be rectified before the following clients arrive. Please do not arrive at the property before 3pm and kindly leave by 10 am on the day of departure (otherwise you could be charged extra rental) in order to give enough time between clients to ensure that the property is ready. If you expect to arrive after 7pm please telephone.

### **6. Complaints**

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the owners immediately so that remedial action, where necessary, can be taken without delay. They will do everything possible to deal with any difficulties both quickly and effectively. The owners retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment. Any complaint after departure must be in writing within 14 days of your departure.

### **7. Swimming Pool**

Pool towels will be supplied at the beginning of each booking, and replaced each week. No drinking glasses or bottles to be used around the pool (Plastic only). Children to be under parent's supervision at all times as the owners cannot be responsible for the safety.

### **8. General**

Whilst every possible effort will be made to maintain the pool and household equipment in good order for the enjoyment of our guests we cannot accept liability in the event of any unforeseen calamity but would ask you to bear with us whilst we attempt to rectify the problem as soon as possible. We accept smokers but we have a strict no smoking policy inside the property. If the property needs to be fumigated due to excess smoke a minimum of £50 will be levied.

### **9. Car Parking**

There is parking at the front of the property, however occasionally the neighbours will require access, so please park sensibly.

**THESE CONDITIONS ARE GOVERNED BY ENGLISH LAW**

BOOKING FORM

PROPERTY NAME \_\_\_\_\_

HOLIDAY DATES FROM \_\_\_\_\_ TO \_\_\_\_\_

RENTAL - WEEK 1 £ \_\_\_\_\_

WEEK 2 £ \_\_\_\_\_

WEEK 3 £ \_\_\_\_\_

SECURITY DEPOSIT £ 200

TOTAL £ \_\_\_\_\_

Deposit (£25 per person) £ \_\_\_\_\_

BALANCE £ \_\_\_\_\_

Full amount if under 8 weeks. Please tick box if cot required

CLIENTS NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

TELEPHONE (daytime) \_\_\_\_\_ (evening) \_\_\_\_\_

MAXIMUM NUMBER OF PEOPLE IN PARTY \_\_\_\_\_

CHILDREN'S AGES \_\_\_\_\_

I AGREE TO ABIDE BY THE BOOKING CONDITIONS OVERLEAF

SIGNATURE \_\_\_\_\_