

RAMOUNET BOOKING FORM

Please print off this form and the booking conditions, complete each section, sign and return with your payment to Mr. C. Trodd at the following address:

Manor Farm House, Appleton, Abingdon, OX13 5JR

Booking Name:	
Postal Address:	
Post Code:	
Telephone (day):	
Telephone (evening):	
Telephone (mobile):	
Email:	
Total number of people in party:	
Names of each person in party:	
Baby cot required:	
Dates:	
Number of nights:	
Price in £ Stirling:	
Deposit:	

BOOKING CONDITIONS & ADDITIONAL INFORMATION.

1. Travel Insurance

Please note that it is a condition of this booking that travel insurance is in place for each person in your party. Please quote your insurance details below:

Name of insurer:	
Policy number:	
Names of those covered on this policy:	

Please send a photocopy of the policy with your deposit.

2. Payment.

Please send your full deposit (25% of the total price) made payable to Mr. C. Trodd immediately to confirm your chosen dates or make a transfer to account number 19401460, sort code 30-11-08. The balance must be received 45 days before commencement of your holiday. If you book within six weeks of departure the full price must be paid at the time of booking. Owners Direct will insure these payments for a fee made directly to them online.

3. Bookings and Payment.

Please contact us in the first instance to confirm availability. To secure the booking we must receive your non-refundable deposit of 25% of the total amount within 3 days of confirmation. On receipt of the deposit and booking form, we will send you a booking confirmation, which establishes our contract with you. Effective from the date printed on the confirmation, if you fail to pay the final balance when due, we reserve the right to treat your booking as cancelled and you may be subject to cancellation charges as shown below.

4. Changes by You

If the changes are made more than nine weeks before the departure, there will be an administration fee of £30 for each person whose booking is changed. After that date, you may be liable for cancellation charges. We reserve the right to cancel a booking and retain the deposit if the balance of the rental is not received when it is due.

5. If you cancel

Cancellations must be made in writing. Cancellation charges will apply according to the date when we receive the letter. The cancellation charge will be the full deposit if you cancel more than nine weeks prior to departure. The following cancellation charges will also apply:
Less than 9 weeks but more than 4 weeks: 70% of the total price
Less than 4 weeks – 100% of the total cost

6. Changes by Us

We reserve the right to modify any booking up to four weeks in advance of the rental date. In this case we will offer you will receive a full refund of all the monies paid to us.

7. Care of the Property

If you cause disturbance or annoyance to others you may be asked to leave. In this event we shall have no responsibility. You are responsible that the house and pool provided is left on departure in the same condition of cleanliness and repair as on arrival. Any loss or damage caused by your failure to respect the property, fixtures or fittings will be deductible by us from your security deposit.

8. Security deposit

A security deposit of £700 is payable by you when the balance is due in addition to the holiday payment. This will be returned when the housekeeper confirms that no damage has been sustained during your stay. If damage has occurred through the fault of the occupant this will be deducted from the security deposit.

9. Travel Insurance

It is a condition of our accepting your booking that you take out Personal Travel and Cancellation insurance. This policy must provide 24-hour emergency telephone and repatriation service.

10. Price

Our prices are for the house for the number of days and the number of people specified on your signed booking form. The following is included in the price: gas, water, lighting and linen. All additional costs, like heating and firewood, are directly payable on arrival in cash. We reserve the right to vary the cost of accommodation at any time prior to your booking being confirmed. After that date, the price of your booking is guaranteed and will not be changed. **Pool/beach towels are not provided and should be brought by guests.**

11. Complaints

In the unlikely event that a client has any problems during their stay, the client must report it immediately. We shall attempt to resolve the matter immediately but if you remain dissatisfied you must write to us within 14 days from the end of your holiday. A failure to notify us during the holiday may mean that we will be unable to resolve the dispute after you return home.

12. Force Majeure and Significant change

These include events which are caused as a result of acts of God, Governments, hostilities of war, political unrest, riot, civil strife, industrial dispute, natural or nuclear disaster, fire, theft, epidemics, quarantine, medical or customs regulations, technical or administrative problems with transport, closure of airports, breakdowns with machinery and equipment, adverse weather conditions, water shortages or any other circumstances outside of our control and could not have been avoided even with all due care.

13. Smoking and pets

Smoking and pets are not allowed in the house.

I confirm that I have read and accept the booking conditions and agree to them on behalf of the people detailed above, by whom I am authorised to make this booking. I am over 18 years of age. I understand that the balance of payment is due six weeks before the letting commences.	
Date:	
Name (please print):	
Signature:	