

# Casa Carolina

## Booking Form

Thank you for your booking. Please read the attached booking conditions and complete this form.

Lead Name:

Address:

Contact tel.no:

Mobile No:

Email:

Dates booked: Sat

No. in party:

Names of all additional party members plus their ages if under 25:

weeks at £ per week £

Security deposit (refundable) £

**Total** £

Optional: Full house cleaning on departure £80 (should you not wish to clean the house yourselves)

Booking deposit of £

Booking form to be sent to:

Kris Taylor, Quince Cottage, The Tye, East Hanningfield, Essex CM3 8AA

Balance of £ (plus cleaning option), including £400 , returnable security deposit, to be sent 8 weeks prior to arrival

I certify that I am over 18 years of age and have read and agree to the Booking Conditions.

Signed:

Date:

Payments by bank transfer: Account details: E J Mayes Sort Code: 40 47 77 A/C: 60183717

# Casa Carolina

## Booking Conditions

- 1) To confirm a reservation, please complete and sign the booking form and return it together with the initial non-refundable deposit of £300/€340 per week. Following receipt of the form and your deposit, we will send a confirmation email as acceptance of the booking.
- 2) We accept payment in pounds sterling and euros. We will happily provide a quote in other currencies, however any fluctuation in the conversion rate must cover the original rental amount. Any bank charges incurred due to money transfers will be added to the rental price.
- 4) The client and his/her party agree to be considerate tenants and to take good care of the Property and to leave it in a clean and tidy condition. A security deposit of £400 will be required to cover damage or any additional cleaning required at the end of the rental period. This is to cover the cost of breakages, damage, loss and /or supplementary cleaning which may be required to return the accommodation to the standard as on arrival. This deposit or notification of additional charges incurred and the balance will be returned to the Client within 14 days of departure.
- 5) The balance of the rental together with the security deposit is payable not less than eight weeks before the start of the rental period. We reserve the right to give notice in writing that the reservation is cancelled if the payment is not received by the due date. You will remain liable to pay the balance of rent, without prejudice, to our claim for cancellation charges, and loss of the deposit.
- 6) Should you wish to cancel, then this will take effect from our receipt of your written confirmation. We will then send you a cancellation invoice. The following cancellation conditions apply:
  - a) 56 days before the start of the rental period, loss of initial deposit
  - b) 56 – 28 days before the start of the rental period, 50% of the total rent
  - c) Less than 28 days before the start of the rental period, 100% of the total rent

Should we be able to re-let the property we will refund any monies paid by yourselves minus expenses incurred. May we suggest that you take out holiday insurance in the event that you are forced to cancel your holiday.

- 7) The rental period shall commence at 4p.m. on the first day and finish at 10a.m. on the last day. If it is possible to amend these times it is at the discretion of the Owners.

- 8) Visitors are permitted but only those named on the booking form may stay overnight on the property. Tents and camping are not permitted.
- 9) Pets are not allowed.
- 10) Smoking is prohibited inside the property.
- 11) It is a requirement by French law that swimming pools are secured when unattended. It is the client's responsibility to ensure that the gate to the pool area is secured when the property is vacated during the day and overnight.
- 12) The use of accommodation and any amenities offered such as the swimming pool is entirely at the users' risk and no responsibility can be accepted for injury to a user or loss or damage to the user's belongings. Parents are responsible for their own children and their safety.
- 13) Maintenance of the pool and grounds has to be undertaken at regular periods, but we will endeavour to carry this out at a time of least inconvenience to the Client.
- 14) In the event of the failure of equipment, or a facility, we will do our utmost to ensure that it is restored as quickly as possible.
- 15) We accept responsibility for loss or damage sustained by you as a direct result of negligence of anyone employed by us. We do not accept liability whatsoever for happenings or actions outside our reasonable control, temporary invasion of pests, acts of insurrection, industrial disputes, floods, or other events amounting to 'force majeure'. We do undertake to give such help as we reasonably can in resolving any disputes you may have with a third party. No responsibility can be accepted for any loss or damage to any vehicles, or its contents.
- 16) Your rental price includes:
- Electricity and gas
  - Bed linen, in-house and pool towels; a weekly change of linens will be provided
  - Cleaning materials
  - Wi-fi

January 2018