

BOOKING CONDITIONS

1. The property known as Le Petit Chêne ("the Property") is offered for holiday rental subject to confirmation by Mr & Mrs D.W Buttling ("the Owner") to the renter ("the Client")
2. To reserve the "Property", the Client should complete and sign the booking form and return it together with payment (by bank transfer) of the initial non-refundable deposit (50% of the total rent due or £500 whichever is the least). Following receipt of the booking form and deposit, the Owner will send a confirmation invoice and statement. This is the formal acceptance of the booking.
3. The balance of the rent together with the security deposit (see clause 5) is payable not less than eight weeks before the start of the rental period. If payment is not received by the due date, the Owner reserves the right to give notice in writing that the reservation is cancelled. The Client will remain liable to pay the balance of the rent unless the Owner is able to re-let the Property. In this event, Clause 6 of the booking conditions will apply. Reservations made within eight weeks of the start of the rental period require full payment at the time of booking.
4. Any chargeable expenses arising during the rental period (e.g. extra cleaning service, linen hire) should be settled locally with the Owners before departure.
5. A security deposit of £250 for the rental period is required in case of, for example, damage to the property or its contents. However, the sum reserved by this clause shall not limit the Clients' liability to the Owner. The Owner will account to the Client for the security deposit and refund the balance due within three weeks after the end of the rental period.
6. Subject to clauses 2 and 3 above, in the event of a cancellation, refunds of amounts paid will be made if the Owner is able to re-let the "Property", and any expenses or losses incurred in so doing will be deducted for the refundable amount.

The Client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for personal injury, the party's personal belongings, public liability etc., since these are not covered by the Owner's insurance.

7. The rental period shall commence at 4.00pm on the first day and finish at 10.00am on the last day. The Owner shall not be obliged to offer the accommodation before the time stated and the Client shall not be entitled to remain in occupation after the time stated.
8. The maximum number to reside in the "Property" must not exceed eight unless the Owner has given written permission. No caravans or tents will be allowed on the grounds except by written agreement with the owner.
9. The Client agrees to be a considerate tenant and to take good care of the "Property" and to leave it in a clean and tidy condition at the end of the rental period. Although a final clean is included in all our prices, the Owner reserves the right to make a retention from the security deposit to cover additional cleaning costs if the Client leaves the "Property" in an unacceptable condition. The Client also agrees not to act in any way which would cause disturbance to those resident in neighbouring properties.
10. The Client shall report to the Owner's agent without delay any defects in the "Property" or breakdown in the equipment, plant, machinery or appliances in the "Property", garden or swimming pool, and arrangements for repair and/or replacement will be made as soon as possible.
11. The Owner shall not be liable to the Client: for any temporary defect or stoppages the supply of public services to the "Property" not in respect of any equipment, plant, machinery or appliance in the "Property", garden, or swimming pool. for any loss, damage or injury which is the result of adverse weather conditions, not war, strikes or other matters beyond the control of the Owner. for any loss, damage or inconvenience caused to or suffered by the Client if the "Property" shall be destroyed or substantially damaged before the start of the rental period and in any such event, the Owner shall, within seven days of notification to the Client, refund to the Client all sums previously paid in respect of the rental period.
12. Under no circumstances shall the Owners liability to the Client exceed the amount paid to the Owner for the rental period.

This contract shall be governed by English law in every particular including information and interpretation and shall be deemed to have been made in England. Any proceedings arising out of or in connection with this contract may be brought in any court of competent jurisdiction in England.