

LE MANOIR DES GRANGES - Booking Terms & Conditions

Provisional Bookings will be held for up to seven days pending receipt of the completed booking form and deposit.

Payment is due in full 10 weeks prior to arrival, if payment is not received by the due date the owner reserves the right to give notice in writing /email that the reservation is cancelled. The client remains liable to pay the balance in full of the rental charge, unless the owner is able to re let the property.

Cancellation Policy Guests cancelling up to 4 weeks before the start of the holiday will receive a refund of 50% of the balance payment. In case of a split payment, the booking deposit is always non-refundable.

The security deposit of £500 (or 500€) is requested on arrival if you have not already paid this with your booking, and will be returned on your departure, subject to any deductions for damages. This can be paid by cash or by cheque.

Travel Insurance. It is the responsibility of the guests to avail themselves of a suitable insurance policy to cover against any unfortunate circumstances causing them to cancel the reservation Sleeping Numbers. The sleeping capacity stated per property must not be exceeded in any circumstances.

Animals. Guests must enquire whether the owners are prepared to accept animals prior to arrival. The owners also request that any guests permitted to bring their pets ensure that the public areas are left clean in order to respect any other guests staying at Les Granges.

Failure to respect the contract may lead to additional charges and/or immediate vacation of the property without compensation

In order to prepare the property for your comfort we ask that arrival be no earlier than 1600hrs, departure must be no later than 10hrs. If this should cause any problems please discuss this with us, and when practical, other arrangements will be made.

The property owners have full public liability insurance. Parents with children are ENTIRELY responsible for the correct surveillance of infants by swimming pools

The owner shall not be liable to the client-

For any temporary defects or stoppages in the supply of public services to the property, nor in respect of any equipment or machinery or appliance in the property, garden or swimming pool. For any loss or damage or injury which is the result of adverse weather conditions, riot, war, strikes, or other matters beyond the control of the owner for any loss, damage or inconvenience caused or suffered by the client if the property shall be destroyed or substantially damaged before the start of the rental period and in any such event, the owner shall, within seven days of notification to the client, refund to the client all sums previously paid to the owner in respect of the rental period. Under no circumstances shall the owner's liability to the client exceed the amount paid to the owner for the rental period.