

BOOKING CONDITIONS

1. Advert Accuracy

Whilst every effort has been made to ensure that all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

2. Booking and Payment

Bookings can be made by E-mail or post and confirmed within 7 days using the Booking Form supplied. On acceptance, please send a security deposit of £150, or if you are booking less than eight weeks before departure, the full price. Under no circumstances can the prescribed number of persons per booking form be exceeded. The final payment becomes due eight weeks before your holiday date. There will be no refund 21 days before arrival. If the full amount plus the security deposit is not received by the due date we reserve the right to cancel the booking. In the event of a cancellation, every effort will be made to re-sell the week, and if successful, a refund could be viable.

3. Price: Please see weekly pricing guide and details on booking form.

4. Cancellation

It is recommended that you take out insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc. whilst abroad. Should the property be unavailable on the day stated, due to unforeseen circumstances, every attempt will be made to relocate guests. If this is not possible, all rent monies will be refunded without question but no further liability will fall upon the owners.

5. Your responsibilities

Your property will be cleaned before your arrival and we respectfully ask you to remember that you are staying in someone else's home and to leave it clean and tidy when you depart. If extra cleaning is required a minimum charge of £50 will be levied. Breakages should be reported to the owners in order that it can be rectified before the following clients arrive. Please do not arrive at the property before 4.00 p.m. and kindly leave by 10 a.m. on the day of departure (otherwise you could be charged extra rental) in order to give enough time between clients to ensure that the property is ready. If you expect to arrive after 7.00 p.m. please let us know.

6. Complaints

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the owners immediately so that remedial action, where necessary, can be taken without delay. They will do everything possible to deal with any difficulties both quickly and effectively. The owners or their designated property managers, retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment. Any complaint after departure must be in writing within 14 days of your departure.

8. General

Whilst every possible effort will be made to maintain household equipment in good order for the enjoyment of our guests we cannot accept liability in the event of any unforeseen calamity but would ask you to bear with us whilst we attempt to rectify the problem as soon as possible.

We prefer non-smokers: Strictly No Smoking inside the house. Any smokers please smoke outside. If the property needs to be fumigated due to excess smoke a minimum charge of £50 will be levied.

Strictly NO Naked Flames /Candles inside the property.

9. Car parking allocated is at owners risk.

10. These conditions are governed by English law.

BOOKING FORM

PROPERTY NAME __Les Roche

Pins _____ HOLIDAY DATES FROM

_____ TO _____

RENTAL - Week £ _____ Weeks £ _____

SUB-TOTAL £ _____

SECURITY DEPOSIT of £150 per week booked . This is due on acceptance of your booking to secure your booking. This deposit is payable in addition to the weekly charge , but will be returned to you at the end of your holiday once the property has been checked by our property managers.

Early BOOKING CANCELLATION up to 8 weeks before rental period will be charged at £150 , thereafter at the full amount.

The property is priced at 6 persons. Additional people will be charged at £25 per week per person.

TOTAL: £ _____

Full amount due 8 weeks before arrival. Please let us know if cot is required.

CLIENT'S NAME _____

ADDRESS _____

TELEPHONE (daytime) _____ (evening) _____

Mobile Phone:

Email Address

MAXIMUM NUMBER OF PEOPLE IN PARTY _____

I AGREE TO ABIDE BY THE BOOKING CONDITIONS OVERLEAF

SIGNATURE _____