

# Booking Terms and Conditions

- 1 We allow families and couples only.
- 2 Holidays booked in advance must be paid for in full at least 8 weeks before the date of arrival. If not we reserve the right to re-let the mobile home without notice.
- 3 It is your responsibility to check the details on your booking confirmation are correct and notify us immediately of any discrepancies. We cannot accept responsibility for any errors not corrected prior to arrival.
- 4 Any full cancellation requested after we have received full payment i.e.(8 weeks prior to commencement) will only be considered on Medical Grounds, proof will be required in writing from a medical practitioner; anything further will be at our discretion.
- 5 No refunds will be given if for any reason if you leave early. You may wish to take out your own holiday insurance to cover this.
- 6 In the instance of behaviour detrimental to other holidaymakers, or our property, persons responsible and entire booking will be asked to leave the site without refund.
- 7 Persons using our facilities do so entirely at their own risk and we will not accept liability for the loss or damage to persons and/or property, or accommodation or amenities becoming unavailable due to circumstances beyond our control.
- 8 There is a charge of £15.00 for any alterations made to a confirmed booking.
- 9 If your cheque is returned to us by the bank as "unpaid", we will charge a £ 35.00 fee to cover the costs incurred.
- 10 No driving is permitted around the site between 11 p.m and 7 a.m.
- 11 A provisional booking can be made which will be held for a maximum of 7 days unless otherwise advised.
- 12 All accommodation is booked on a self - catering basis; we do not provide towels, duvet covers, sheets and pillow cases, these can be hired at a cost\*
- 13 The site reserves the right to change the on - site entertainment at any time without prior notice.

14 The site does not accept responsibility for any personal property left on site. We will be happy to forward items left (if found) for a minimum fee of £ 30 to cover administration, postage and packing.

15 Please inform us of any problems that occur during your stay as we regret that we cannot rectify complaints once you have left the site.

16 In circumstances where accident or incident was caused by the customer , or anyone in the booked party, or by their vehicle or equipment, the named party leader will indemnify us/ or our agents against all damage, claims, costs, demands, acts or omissions whatsoever arising and reparation to us any resultant costs, damages or losses (consequential or otherwise) relating thereto.

17 A £ 200.00 Security/Damage Deposit is required, which covers any breakages or shortages. We do not accept deposits on arrival; the deposit must be paid with your final balance and will be refunded within 14 days of departure. if deemed necessary a £ 100.00 cleaning fee will be charged. Liability is not limited to £100.00 and rests with the named party leader.

18 Bookings are made Saturday to Saturday from 4.00 p.m on day of arrival. No mobile home will be let out before 4.00 p.m due to cleaning, checking and maintenance requirements. Holiday homes must be vacated by 10.00 am on the day of departure.

19 Bed linen MUST be used in our holiday home otherwise a £ 50.00 cleaning charge will be taken from your deposit to launder the duvet and pillow protectors. \* Linen sets can be provided by the owners for a fee.\*

20 The total number of persons occupying the mobile home must not exceed the number booked and only guests that are registered on your booking are permitted to stay.

21 We reserve the right to enter the mobile homes or have the police enter, at any time.

22 One vehicle only may be parked beside the mobile home.

23 The lead name on the booking will be responsible for all payments and the behaviour of all party members. Minimum age of lead party member is 25.

24 All mobile homes are Non - Smoking. Ashtrays are provided for outside use only.

25 Fire and other regulations in force on the park will be strictly enforced.

26 The housekeeping deposit will be returned by cheque made payable to the lead name on the booking.

27 Terms & Conditions are issued to protect the health and safety of all parties and to ensure the facilities, amenities and environment of the park is preserved for the enjoyment of guests. We reserve the right to amend or add conditions as required.

28 The Owners reserve the right to change the accommodation booked: if for reasons beyond our control or it is not available or we deem it necessary.

29 The TV, Satellite receiver and all electrical appliances are the owners property and are supplied for your use (F.O.C.) these may vary from home to home.

30 The internet facility may be intermitted and NOT the responsibility of the Owners.

31 The TV, Satellite receiver and all electrical appliances are the owners property and are supplied for your use (F.O.C) these do not constitute part of your rental agreement.

32 Please be advised that bathing shorts and Bermudas are prohibited.