

# **Booking Terms and Conditions**

**Capacity:** The house is registered and insured for the maximum capacity of 8 people (either adults of children above the age of 2yrs). Plus 2 babies/infants below the age of 2yrs.

At no time should these numbers be exceeded, if so the owner will advise where the extra parties can find accommodation nearby.

### **Reservation Deposits**

The security deposit of £100 for Les Ecuieres is non-refundable in the case of cancellation. (see cancellation). This is kept on deposit in case of cancellation. Once the full rental is paid this booking deposit acts as a security/breakages deposit in case of breakages etc.

The deposit should be sent in full to the owner by direct transfer. If booking direct with the owner a booking form will be sent by email.

The Gite will not be reserved for more than 3 days without the booking deposit being paid and the completed booking form returned. If by this time both have not been received, the letting period in question will be made available to others. Once the booking deposit and form have been received, the owner will confirm receipt of the deposit and acceptance of the booking by email and forward you all information you will need to know about the house.

### **Paying the Rental**

The rental, which is the total for the period rental, must be paid in full no later than 6 weeks prior to arrival. If payment is not received by this date, and the Gite remains unpaid for in full, it will be made available for rental. It is advisable to always keep in contact with the owner and the rental can be paid in instalments if desired by the hirer.

### **Cancellation by Hirer (non-refundable booking deposit)**

In all instances of cancellation by the Hirer, the reservation deposit will not be refundable, irrespective of length of notice.

In the event of cancellation by the Hirer, the owner will make every attempt to re-hire the property, however, if this is not possible for any reason, the following conditions will apply:

- If the reservation is cancelled more than 6 weeks before occupancy and the weekly rental has been paid in full, the weekly rental will be returned in full, minus the booking deposit.
- If the reservation is cancelled between 6 and 2 weeks before occupation, 50% of the weekly rental will be held, plus the booking deposit.
- If the reservation is cancelled less than 2 weeks before occupation, the full weekly rental and booking deposit will be held.
- If the owner can rent the time cancelled at sufficient notice then, only the weekly rental will be refundable.
- No monies will be returned until after the specific time cancelled has expired, to give the owner every opportunity to hire the Gite at short notice and every attempt will be made to do so.

### **Cancellation by the Owner**

If in the event of unforeseen circumstances beyond the Owner's control, and the Owner is compelled to cancel an agreed term, they may do so by notifying the Hirer as soon as possible before the start of the term and if possible offer alternative dates.

If alternative dates cannot be agreed between the Owner and Hirer, the Owner will refund all moneys paid from the Hirer in respect of the booking and the agreement will be terminated. The Hirer will not be entitled to receive nor, will the Owner be liable to pay any compensation.

## **Return of Security Deposit**

The booking deposit which becomes a security deposit after the full rental is paid will be returned to you approximately 3 weeks after vacating the Gite; providing there are no breakages, losses, repairs, extra cleaning than would be generally be expected, and any other deductions required, enabling us to make the Gite habitable for incoming guests. The time length of 3 weeks, is to allow time in case estimates are required etc. otherwise it will be returned by direct transfer immediately following vacation.

You will be asked to complete a leaving form when you vacate the property (issued on arrival), indicating if there were any breakages, losses, damage etc. during your stay. If the condition of the house or its contents at the end of the term gives the owner cause for concern, then the owner is entitled to make deductions from the security deposit to cover costs. You will be notified as to the reasons for deductions as soon as the Gite is prepared for the next incoming guests.

We ask you to bring your bank details with you, so we can return the deposit by direct transfer, as soon as possible.