

Farmhouse Cottage, Loire Valley

Terms, Conditions & Booking Form

The following terms & conditions must be read and agreed before making a booking.

1. To reserve the property provisionally, please complete the booking form at the end of this section. This should then be emailed back to janecolefrance@gmail.com. At the same time you need to transfer a non-refundable deposit of 25% of the total rental cost, to our bank account: sort code 40 47 58, account No. 95611008. This must arrive within 5 days of the original email. On receipt of the deposit an email will be sent to confirm the booking.
1. Eight weeks before the beginning of the rental period, a payment for the balance together with the property deposit, (see below), must be paid.
2. If payment is not received 8 weeks prior to arrival we reserve the right to contact you in writing to inform you that the booking is cancelled.
3. If the booking is made less than 8 weeks before the start of the rental period the full amount together with the property deposit must be paid.
4. The property deposit is £200 per booking. This is only used in the event of any damage or breakages although this sum will not limit your liability to the owner. Costs, if any, together with the deposit or balance thereof will be returned to you within one month after the end of the rental period.
5. The cottage must not be sub let to a third party. The number of people staying at any one time must not exceed 7 unless by prior agreement with us and confirmed in writing.
6. The turnover day is Saturday. Your rental period does not start until after 4 p.m. and ends on your final day before 10 am. Occupation of the cottage before and after these times will not normally be possible unless permission is agreed with us in advance.
7. No pets are allowed and the cottage is strictly no smoking.

Cancellation

1. If you wish to cancel after paying the non refundable deposit but before full payment is made there will be no refund.
2. If you wish to cancel the booking after full payment has been made every effort will be made to relet the cottage for that period. If this is successful a refund will be made, excluding the original non refundable deposit and any costs or losses resulting from the reletting process. (e.g. if the cottage is offered at a reduced rate to attract last minute holidaymakers the difference in rental from the original rate is viewed as a loss). If the cottage remains unlet then no refund will be made.

Insurance

You are strongly advised to have in place good travel insurance for all members of your party. This should include cancellation insurance as well as for personal belongs, health, accidents and public liability. The owners do not have insurance that covers any of these issues and will not accept liability for any incidents relating to the above. This is especially important as there is a swimming pool, with a 2 metre deep end, for your use and pleasure.

Care & Consideration

1. Every effort will be made to ensure the cottage fulfils your expectations and in return you are required to treat the property with due care and consideration. At the end of your rental period the cottage must be left clean and tidy. If, as a result of your use, there is a requirement for specialist or abnormal levels of cleaning a charge will be made for either the time taken or the cost of specialist services required to address the problem. This will be deducted from the property deposit and/or you will be required to pay additional charges to meet the full cost if this is not met by the £200.
2. To ensure the welfare of all your party, children and non swimmers must be supervised at all times in the pool. In periods when the pool is not being used the electronic cover must be closed for safety reasons and the key kept in a safe and secure place.
3. Use of all equipment and facilities is totally at your own risk. Bike users are strongly advised to provide their own safety equipment as none is provided with the bikes on site.

Issues

1. If you identify any problem with the cottage you have the responsibility to inform us as soon as possible so we can solve the matter and ensure your holiday continues to be enjoyable.
2. If there is an interruption with public services (e.g. power cut) we cannot be held responsible and no compensation will be paid as a result of this type of occurrence.
3. We will not be liable in the event if any defect or fault in any equipment, plant, machinery or appliance in the property or garden, or for any loss, damage or injury which is the result of: adverse weather conditions, riot, war, strikes or other matters beyond our control. Nor for any loss, damage or inconvenience caused to or suffered by you, if the property should be destroyed or substantially damaged before the start of the rental period. In such event we will strive to contact you to inform you as soon as possible. If the cottage can not be occupied a full refund will be made to you of any sums already paid relating to the rental. Under no circumstances will our liability exceed the amount paid to us for the rental period.
4. We will not be liable for any accident or injury no matter how sustained, on the premises including the garden and pool areas by yourselves or your guests.
5. Your details, provided on this booking form, will not be shared with any third party.

A warm welcome awaits you at Farmhouse Cottage and we look forward to meeting you and your party.

Please complete and Booking Form, attached

Booking Form

To be completed by lead member of the party, having read and agreed the terms & conditions above:

Surname

First NameMobile No.

Email Address

Postal Address :Street.....

TownCounty.....

PostcodeHome Tel No.

Number in the party:

Ages of any children in party

Request for cots/highchairs (2 of each available) Yes: 1 or 2? / No (delete)

Any relevant allergy problems e.g: need Non feather bedding?

(Linen/bedding and towels are provided free of charge, no Internet access on site)

Rental dates requested;

From 4 p.m. Saturday

To 10 a.m. Saturday.

Total Cost of rental period £.....

non refundable 25% deposit £ (to be received within 5days)

Total of 'property deposit' (£200) + balance of rental = £.....

(To be paid 8 weeks before the start of your holiday)

I confirm that the party will have travel insurance. Yes/No

(The cottage is not covered by visitor insurance i.e. there is no cover for sickness, injury, accidents etc.)

Once completed email this form to janecolefrance@gmail.com

- On receipt of your e-mail or Quickbook alert we can assure you that your booking will be immediately reserved for five days, awaiting payment of your non refundable deposit.
- We need to receive your payment within five days of your receipt of this booking form.
- Please transfer your non-refundable deposit to our bank account: sort code 40 47 58, Account No. 95611008. Then confirm this by sending us an email (janecolefrance@gmail.com)
- On receipt of your payment we will email to confirm your provisional booking.
- Please note that full payment of the rental balance together with the property deposit of £200 must be paid 8 weeks prior to the start of your rental. (If there is less than 8 weeks at the time of making the initial booking the whole rental and property deposit must be paid immediately to

secure your booking).

- If we do not receive your deposit within five days, you will appreciate our need to release your reservation and place the cottage back on to the market.
- Thank you for your booking. A WARM WELCOME AWAITS YOU AND YOUR PARTY.