

“L’Effraie des Clochers”

Booking information, Terms and Conditions.

How to book.

- 1 – Email the dates you would like to stay to ty.gorre.ker@gmail.com along with the names & number of people in your holiday party. (Please state ages of children under 16).
- 2 – We will then reply to you with price for the dates requested.
- 3 – You then will need to send a confirmation email that you are happy with the quote and forward 25% of the quoted price as a non-refundable deposit to secure the booking.
Our preferred method of payment is by direct transfer to our English bank account – details will be forwarded following your confirmation email.
- 4 – Once your deposit is received you will receive another email to inform you that your booking is secured.
- 5 – The balance of your payment will be due 8 weeks prior to your holiday. Please read the terms and conditions fully for your information.
- 6 – Last minute bookings will need to be paid in full at the time of booking, along with the refundable damages deposit.

Terms and conditions.

- 1 – Bookings will only be secured following receipt of a non-refundable 25% deposit.
- 2 – Payment of the full amount to be made 8 weeks prior to the commencement of the booked holiday.
- 3 – In the event of a cancellation, refunds of amounts paid, **(minus the non-refundable deposit)** will be made if we can re-let the property. We will make deductions of any costs incurred e.g. further advertising or reduced rates for last minute bookings etc. Clients are advised to arrange comprehensive travel insurance to include cancellation cover, personal belongings and public liability cover.
- 4 – A security deposit of £200 will be required in case of damage to the property and will be payable at the time of full payment of your holiday. We acknowledge that accidents happen and ask that you report any damage to us as soon as possible as in most cases these can be easily resolved. Your security deposit will be returned to you within 7 days of your departure.
- 5 – Prices include bed linen and towels, electricity, gas and a welcome pack.

Beach towels are provided, and we politely request that others towels provided in the Gite, remain in the Gite at all times.
- 6 – Our Gite is designed and insured for a maximum of 5 people.
- 7 – In order to ensure the Gites are in perfect order, the arrival time for guests will be after **4pm** and departure time at the end of your stay will be before **10am**. During the high summer season (July to September) holiday rents will be from Saturday to Saturday, this can be discussed on an individual basis for the rest of the year.
- 8 – Our Gites are self-catering accommodation and we ask that they are left in a clean and tidy condition. Should additional cleaning be required this may be deducted from the security deposit.
- 9 – **All Gites are strictly non-smoking.**

Thank you for reading the above.

You may wish to print and or save a copy of these for your future reference.

We look forward to seeing you.

Jules & Marsha.