

Booking Terms & Conditions

Reservation : Your booking is secure as soon your initial payment of £34 is collected by them. A 10% deposit (less the £34 already paid) should be paid to us as soon as you book, with the balance to be paid 8 weeks before the start of your stay. Where bookings are made less than 8 weeks before the start of your holiday, the full balance is payable. End-of-stay cleaning deposit is collected with the final balance.

Cleaning : End-of-stay cleaning is not included in the rental price, however as many of our guests carry this out themselves, your cleaning deposit is fully refundable.

Where you choose to carry out the cleaning, your fee will be returned by bank transfer, within 5 working days of departure (and receipt of valid bank details, if applicable), provided that :

1. You arranged with us *at least 3 days prior to your departure* to carry out the cleaning yourselves. (This is our deadline for contracting outside cleaners, and beyond this date, we will assume that a cleaner is required and make arrangements. Once this has been done, we are obliged to pay them, even if you subsequently carry out the cleaning yourself.)
2. Cleaning is carried out to a satisfactory standard
3. You depart promptly before 10 a.m.

Cancellation : If you wish to cancel your reservation, please advise us as soon as possible. If you have to cancel a booking, the charge for the cancellation is on the following scale:

1. Cancellation received more than 8 weeks before the start of the holiday - Deposit only.
2. Cancellation received less than 8 weeks prior to the start of the holiday - 100% of total holiday cost

For this reason, we strongly recommend you obtain a comprehensive travel insurance policy (including cancellation cover) and to have full cover for your party's belongings, public liability etc., since these are not covered by our insurance. We reserve the right to refuse/cancel any booking without an explanation. In the event of this happening you will be immediately advised in writing and any payment will be refunded to you.

Rental Period : The rental begins at 4.00 pm on the first day and finishes at 10.00 am on the last day.

Smoking : Smoking is not permitted inside the property or in the communal areas (e.g. pool area, children's play area) for the comfort of other guests. Anyone disregarding this condition will forfeit their cleaning deposit and will also be asked to leave.

Conduct : You and your party agree to be considerate tenants and take good care of the property and its contents, and leave it in a satisfactory condition at the end of your stay. You agree not to act in any way that might cause disturbance to those resident in neighbouring properties.

Occupancy : The maximum occupants of the gite must not exceed the number indicated on your booking form. Whilst we are happy to allow visitors (in reasonable number) to join you at your gite during your stay, your visitors may not use the pool if there are any other guests staying at the property at the same time, and no extra visitors are permitted overnight. Anyone disregarding this condition will be charged a fee of £100 per unauthorised person per night, and will also be asked to leave.

Pets : No pets are allowed in the property. Anyone disregarding this condition will forfeit their cleaning deposit and will also be asked to leave.

Equipment : Unless otherwise stated, the rental of the property includes utilities, rates, and any taxes due. The property is equipped with crockery, cutlery, sheets, blankets and adequate cleaning equipment, linen and towels.

Property Defects/Breakdown : Without delay, please report to us any defects to the property or breakdown of equipment or appliances in the property and grounds. We will then be able to make arrangements to repair/rectify the problem at the earliest opportunity.

Taxe de séjour : Local tourist tax is payable to our local tourist board at a rate of 0.45€ + 10% Departmental tax per adult per night. For your convenience, this tax is deducted from your rental payment to us, and we undertake to pay this to the Office de Tourisme on your behalf.

Liability : We will not be liable for any act, neglect or default on the part of any person nor any accident, damage, loss, injury, expense or inconvenience whether to person or property which you, your party or any other person may suffer or incur arising out of or in any way connected with the letting or resulting from any other cause whatsoever. We shall not be liable to you for any temporary defect or stoppage in the supply of public services to the property, nor in respect of any equipment, plant, machinery or appliance in the property, garden or swimming pool. Neither shall we be liable for any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or any other matters beyond our control, or for any loss, damage or inconvenience caused to or suffered by you if the property shall be destroyed or substantially damaged before the start of the rental period and in any such event, we shall, within seven days of notification to you, refund all sums previously paid in respect of the rental period. We reserve the right to accommodate you in another gite on the same site with an equivalent or greater number of bedrooms at our discretion.

Under no circumstances shall our liability exceed the amount paid to us for the rental period.

If any of the above conditions are broken, we reserve the right to cancel your booking. This may involve asking you to leave the property without any right to a refund.