

# Booking Conditions for La Masion du Calme

## Booking & payment:

Booking enquiries can be made via our business email: [lamaisonducalme@outlook.com](mailto:lamaisonducalme@outlook.com) availability calendar can be viewed on our listing on Holiday France Direct by using our number: [BM006042](#)

A 25% deposit of the overall payment will be due on booking with the remainder due 6 weeks prior to the holiday commencement date.

We reserve the right to cancel the booking if the full amount has not been received by holiday commencement

Under no circumstances can the prescribed number of persons per booking be exceeded without the prior agreement of the gite owners.

A security deposit of €100/£100 will be due on arrival and refunded on departure.

## Cancellations:

The final payment becomes due 6 weeks before your holiday commences. Should you need to cancel less than 6 weeks, but before 21 days, you will forfeit your deposit. There will be no refund 21 days prior to arrival.

It is recommended that you take out full insurance to protect from the risk of cancellation from the time of booking. Should the cottage be unavailable on day of arrival due to unforeseen circumstances, we will attempt to provide alternative accommodation. If this is not possible, all rent monies will be refunded in full.

## Your responsibilities:

Your holiday home will be cleaned before your arrival and we respectfully ask you to remember that you are staying in someone else's home and to leave it clean and tidy on your departure. If extra cleaning is required a minimum charge of €50 will be deducted from the security deposit. Any breakages should be reported to the owners as soon as possible so that they can be rectified before the next guests arrive.

## Arrival & Departure times:

**Arrival:** Whilst the arrival time is stated as 16:00 (local time) if you are likely to arrive earlier please contact the owner and we will do our best to accommodate your needs, likewise if you expect to arrive after 19:00 (local time).

**Departure:** In order to give the owner enough time to prepare the cottage for the next guests we ask that you vacate the property by 10:00 (local time).

## Smokers:

We accept smokers but it is not permitted inside the cottage. Ashtrays are supplied for the outside areas. If the cottage requires extra cleaning due to smoke damage a minimum charge of €50 will be levied

## Dogs:

Dogs may be accepted subject only to agreement by the gite owners.

## General:

Whilst every effort will be made to maintain our cottage to a high standard for the enjoyment of our guests, we cannot accept liability in the event of any unforeseen circumstances but would ask that you bear with us whilst we attempt to rectify any problems