

BOOKING CONDITIONS

1. Brochure and Accuracy

Whilst every effort has been made to ensure that the brochure and all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

2. Booking and Payment

Booking requests can be made by E-mail, or telephone. On acceptance a non refundable booking deposit of 10% of the total amount due will be required to confirm your booking. The remaining balance due should be paid one month prior to the commencement of your holiday, or if you are booking less than four weeks before your arrival date, the full price. Under no circumstances can the prescribed number of persons per booking form be exceeded. If payment is not received by the due date we reserve the right to cancel the booking. Cancellations within one month of the due arrival will not be entitled to a refund.

3. Prices

Prices are normally per week and are inclusive of electricity, gas, water and the provision of bed linen and towels. However, outside the high season the minimum stay is just three nights

4. Cancellation

It is recommended that you take out insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc. whilst abroad. Should a cottage be unavailable on the day stated, due to unforeseen circumstances, every attempt will be made to relocate guests. If this is not possible, all rent monies will be refunded without question but no further liability will fall upon the owners.

5. Your responsibilities

Your property will be cleaned before your arrival and we respectfully ask you to remember that you are staying in someone else's home and to leave it clean and tidy when you depart. Breakages should be reported to the owners in order that it can be rectified before the following clients arrive. Please do not arrive at the property before 4.00 p.m. and kindly leave by 10.30 a.m. on the day of departure in order to give enough time between clients to ensure that the property is ready. Please note that we do not request a security deposit from clients upon arrival preferring instead to operate an honour system.

6. Complaints

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the owners immediately so that remedial action, where necessary, can be taken without delay. They will do everything possible to deal with any difficulties both quickly and effectively. The owners retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment.

7. Swimming Pool - Open June to September - 12m x 6m x 1.5m.

No swimming between 20.00 hours and 09.00 hours. No diving as the pool is only 1.5m deep in places. No drinking glasses or bottles to be used around the pool (plastic only). Children to be under parent's supervision at all times as the owners cannot be responsible for their safety as there is no lifeguard on duty.

8. General

Whilst every possible effort will be made to maintain the pool and household equipment in good order for the enjoyment of our guests we cannot accept liability in the event of any unforeseen events but would ask you to bear with us whilst we attempt to rectify the problem as soon as possible. Smoking is not allowed in the house.

9. Car parking allocated covered and at owners risk.

10) Subject to prior approval of the owners, pets may be accepted. Their decision will be based inter alia on: the breed, temperament and level of house training of the pet in question. Pet owners will in all circumstances be

responsible/liable for any caused by their pet.