



TERMS & CONDITIONS

For : Petit Pic at Les Pics Blancs, Domaine de la Grangette,
11240 La Courtete, Aude, France

Proprietors : Ian & Sue French
Telephone number: 00 33 (0) 4 68 20 10 26
E-mail: lespicsblancs@gmail.com

1. GENERAL

The following conditions will apply to all bookings accepted by the proprietors of the property. The person signing the booking form "Party Leader" certifies that he/she is authorised to accept all the booking conditions on behalf of all persons included on the booking form including those substituted or added at a later date. Once a booking has been confirmed by the owners, a contract will exist between the signatory of the booking form and the proprietors. The signatory of the booking form must be 18 years or over.

2. WHAT'S INCLUDED

The price quoted includes all accommodation, bedding, linen, towels, use of the communal facilities and all utilities provided at the property.

Any extras required by the guests for which we levy a charge will be clearly itemised at the time of booking. Guests will be required to pay the *taxe de sejour* upon arrival in Euros cash at the rate of €0.65 per person per night. This is payable by all guests over the age of 18.

3. PAYMENT

An agreed deposit of 25% must be paid at the time of booking. It is recommended that all clients take out a cancellation policy. All payments can be made direct to the proprietors by direct bank transfer or by being invoiced through one of the advertising websites which guarantees against internet fraud up to a value of £10,000 (there will be a charge of £25 for this service). The balance of the holiday cost must be paid for 8 weeks prior to the arrival date, but if a booking is made within this period full payment will be required at the time of booking. If payment is not paid for in full by the date shown on the final invoice, we reserve the right to cancel the booking and the deposit will be forfeited.

4. SECURITY DEPOSIT

A security deposit of £250.00 is payable when settling the final balance and is returnable within 10 days after the holiday, less any amount for damages, breakages, additional cleaning costs and charges for excess use of electricity where applicable. All bookings are accepted on the condition that the client is responsible for, and will pay for any damage or breakages in or to the property occupied, including such damages, if any, which may only be discovered after departure.

5. ALTERATIONS TO BOOKINGS

Any amendment to a booking, such as the addition, reduction or substitution of guests after it has been confirmed must be put in writing.

6. DOCUMENTATION

It is the clients' responsibility to ensure that all members of their party have the required health and/or immigration documents for travel to/in the appropriate country.

7. CANCELLATION

The deposit is non refundable.

Any cancellation should be advised in writing. Upon receipt of such notification, the property will be made available again and if the proprietors receive a replacement letting (without any obligation whatsoever to the renters to do so) a refund may be payable minus £50 admin charges.

We are unable to accept cancellations after final balance has been paid which is why it is recommended that holiday insurance is taken out by yourselves.

8. NON-AVAILABILITY OF PROPERTY

In the unlikely event of the property being unavailable due to circumstances beyond the proprietor's control, the client will be informed as soon as possible of any proposed changes, and where possible offered an alternative property of a standard equal to or better than the original property booked. If this is not possible, all rent paid in advance, will be refunded by the proprietor to the hirer in full. The hirer shall have no further claim against the proprietor.

9. COMPLAINTS

Any complaint about the property should be directed to the proprietors in order to allow them the opportunity to rectify any problems. Complaints first reported after the end of the holiday cannot be accepted.

10. ARRIVAL AND DEPARTURE

Occupation of the property normally commences after 16.00 on the day of arrival. Vacation of the accommodation will be by 10.00 on the day of departure.

11. USE OF POOL

The proprietors cannot be held responsible in anyway for misuse resulting in accidents regarding the swimming pool. It is entirely the guest's responsibility to supervise their children at all times.

By making a booking I, the party leader, have read and agree the terms and conditions as stated above.