

Booking Conditions - Le Studio at Château Mareuil

ADDRESS: Le Studio, Chateau de Mareuil, Mareuil, 86290 Brigueil-le-Chantre, France

Phone: 00 33 5 49 02 93 (Chateau) Phone: 07834 832689/07711 142775 (Belinda/Lee)

ARRIVAL TIME is AFTER 4 P.M. AND DEPARTURE TIME is by 10 A.M.

SMOKING: This is a NON SMOKING property.

PETS

PETS are permitted only with prior approval. A £50 per pet fee applies. Pet owners are responsible for cleaning up any/all pet refuse. Pets are not allowed on furniture at any time. Any evidence of pets on furniture may incur extra cleaning fees. All pets must be up -to-date on rabies vaccinations and all other vaccinations. All pets are to be treated with flea and tick repellent three (3) days prior to arrival. All items above are the sole responsibility of the pet owner. The chateau owners assume no responsibility for illness or injury that humans or pets may incur while on the premises.

SECURITY/RESERVATION DEPOSIT

A security deposit of £200.00 is required. This must be received within five (5) days of booking the holiday property. The deposit automatically converts to a security/damage deposit upon arrival. The deposit is NOT applied toward rent; however, it is fully refundable within (14) days of departure, provided the following provisions are met:

- No damage is done to property or its contents, beyond normal wear and tear.
- All rubbish is placed in rubbish bin and glass, plastic etc placed in bags for re-cycling
- No excess and/or late night noise which is disturbing to locality and neighbours
- The studio is left in a clean and tidy condition
- All keys are returned to the owner or agent and the chateau is left locked.
- No linens are lost or damaged.
- No early arrival or late departure.

PAYMENT

Full payment is due 60 days before arrival. Late payment may result in losing your security deposit.

CANCELLATIONS

A sixty (60) day notice period is required for cancellation. Cancellations that are made more than sixty (60) days prior to the arrival date will incur no penalty. Cancellations or changes that result in a shortened stay, that are made within 60 days of the arrival date, forfeit the reservation deposit. Early departure does not warrant any refund of rent.

MAXIMUM OCCUPANCY

The maximum number of guests is limited to 2(2) persons. An additional charge of £10.00 per person per night for guests in addition to 2 (2) can be discussed by exception.

AGE OF OCCUPANTS

The minimum age of eldest occupant must be 25 years old

MINIMUM STAY

This property requires a seven (7) night minimum stay. Longer minimum stays may be required during peak holiday periods. If a rental is taken for less than 7 days, the guest will be charged the seven night rate

INCLUSIVE FEES

Rates include linen & towel setup, extra linen will be provided for longer stays. Utilities costs (electricity etc) are included in the rental rate.

NO DAILY CLEANING SERVICE

While linens and bath towels are included in the chateau, daily cleaning service is not included in the rental rate. However, should you require a cleaning service at the end of your rental period, it is available at an additional rate. We do not permit towels or linens to be taken from the property.

PROPERTY RATES AND PRICING

Rates subject to change without notice, but are fixed from the time of your booking

FALSIFIED BOOKINGS

Any booking obtained under false pretence will be subject to forfeiture of advance payment, deposit and/or rental money, and the party will not be permitted to check in.

WRITTEN EXCEPTIONS

Any exceptions to the policies mentioned above must be approved in writing in advance.

PARKING

There is ample parking in front of the chateau.

CLEANING

Please leave the studio clean and tidy on departure

FIREPLACES - n/a

WATER AND SEPTIC TANK

The studio accesses a septic tank as do most rural French properties. The septic system is very effective; however, it will clog up if improper material is flushed. Please DO NOT FLUSH anything other than toilet paper. No feminine products should be flushed at anytime. If it is found that feminine products or face wipes have been flushed and clog the septic system, you could be charged damages of up to two hundred pounds (£200).

INSURANCE

We advise that it is your responsibility to take out adequate travel insurance and cover for the duration your trip.

Date: 13/11/2018