

BOOKING CONDITIONS

1. Brochure and Accuracy

Whilst every effort has been made to ensure that the brochure and all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

2. Booking and Payment

Bookings can be made by E-mail and confirmed within 7 days using the Booking Form supplied and paying a deposit of 25% of the total booking by bank transfer (non-refundable). If you are booking less than eight weeks before departure, the full price is required. Under no circumstances can the prescribed number of persons per booking form be exceeded. The final payment becomes due eight weeks before your holiday date.

4. Cancellation

It is recommended that you take out insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc. whilst abroad.

5. Your responsibilities

Your property will be cleaned before your arrival and we respectfully ask you to remember that you are staying in someone else's home and to leave it clean and tidy when you depart. Breakages should be reported to the owners in order that it can be rectified before the following clients arrive. Please arrive at the property after 3.00 p.m. and kindly leave by 10.00 a.m. on the day of departure in order to give enough time between clients to ensure that the property is ready.

6. Complaints

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the owners immediately so that remedial action, where necessary or possible can be taken without delay. We will do everything possible to deal with any difficulties both quickly and effectively.

7. General

Whilst every possible effort will be made to maintain the household equipment in good order for the enjoyment of our guests, we cannot accept liability in the event of any unforeseen calamity but would ask you to bear with us whilst we attempt to rectify the problem as soon as possible.

8. Car parking allocated and at owners' risk.