

La Maison Tranquille

Booking conditions 2019

1. Brochure and Accuracy

Whilst every effort has been made to ensure that the brochure and all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

2. Booking and Payment

30% deposit required on booking with the balance due 8 weeks before the start date.

3. Prices

Prices are per week and are inclusive of electricity, gas, water, bed linen, towels and a welcome pack.

4. Cancellation

- more than 8 weeks before the start date the cancellation fee is £50
- less than 8 weeks before there is no refund unless we can re-let in which case there is a £50 admin fee.

Please make sure that you have insurance as this will cover you for most circumstances.

5. Your responsibilities

The property will be cleaned before your arrival and we ask you to leave it clean and tidy when you depart. Please let our local manager know of any breakages so that they can be rectified before the following clients arrive. The property will be available from 4.00 pm on the arrival day - please leave by 10.00 am on the day of departure. This will give us enough time to prepare the property for the next guests. Details of obtaining the key will be sent with the final details.