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Labarde

terms and conditions

bookings and payments

Bookings run weekly from Saturday to Saturday. We can however arrange other periods out of season upon request. After checking availability with us, either by e-mail or telephone, we will send a reservation form for you to complete and sign. This must be returned to us with your deposit. Upon receipt a confirmation of your booking will be sent to you with any further information. Eight weeks prior to your arrival we will invoice you for the balance. Bookings made less than eight weeks in advance must be paid in full. **By completing and signing our reservation form you confirm that you have read, understood and agreed to our Rental Terms and Conditions.**

cancellations

Cancellations made eight weeks prior to the date of arrival will forego the deposit only. In the case of cancellations made less than eight weeks prior to arrival, the full amount paid will be retained by us, unless we are able to re-let the accommodation. We strongly recommend that full comprehensive travel insurance is taken out before your date of departure (including cancellation cover).

arrival and departure

Your property will be ready for you from 4.00pm on your day of arrival. If it is possible that you will arrive after 10.00pm please let us know in advance. On your day of departure we ask that you vacate the property by 10.00am.

care of property

The property and its belongings must be taken good care of by you during your stay and left in a clean and tidy condition at the end of the rental period. A deposit of £150 (£200 for La Grange), in the form of a cheque (sterling or euros) against damage and/or breakages, is required via post before arrival. Providing there is no damage and/or breakages it will be returned to you within 14 days of your departure.

prices

Tariff prices may differ due to changes in fees/taxes and/or rates of exchange. You will be made aware of a difference in price before booking. The price confirmed on your booking confirmation will not change. Prices for longer lets can be obtained by contacting us either by e-mail or telephone.

liability

We cannot be held responsible or liable for any damages or inconveniences of any kind to the tenant or accompanying persons within the property. Should we be unable to perform our tasks due to exceptional circumstances such as; war, strikes, government imposed restrictions or any other exceptional circumstances, the reservations may be cancelled without any additional charges. If we are forced for some reason outside of our control to cancel the booking, the tenant will be offered alternative accommodation of the same value. Should an alternative not be available, we will reimburse the rental amount paid already, but we will not offer restitution for any kind of damages or inconvenience resulting from the cancellation.

feedback

If during your stay you feel that something is not right, we would like to know so we can endeavour to correct it. All feedback is gratefully received and will help us to ensure that we can continue to improve the experience for new and regular guests to Labarde.