

BOOKING CONDITIONS - VILLA TAMARIS

1. Brochure and Accuracy

Whilst every effort has been made to ensure that the brochure and all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

2. Booking and Payment

Bookings can be made by phone, email, post and via various online sites. The booking is confirmed once the deposit has been received and the Booking Form completed enclosing a deposit of £25 per person (non refundable) or if you are booking less than 60 days before departure, the full price. Under no circumstances can the prescribed number of persons per booking form be exceeded. The final payment becomes due 60 days before your holiday date. There will be no refund 30 days before arrival. If the full amount plus the security bond is not received by the due date we reserve the right to cancel the booking.

3. Prices

Prices are per week and are inclusive of electricity (an excess of 150 units per week will be chargeable), water and the provision of bed linen and towels including pool towels.

4. Cancellation

It is strongly recommended that you take out insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc. whilst abroad. If you cancel more than 60 days before the booking commences, a full refund of all monies paid (minus the booking deposit) will be made. If you cancel more than 30 but less than 60 days before, 50% will be refunded. If the villa becomes unavailable due to unforeseen circumstances, all monies paid will be refunded without question but no further liability will fall upon the owners. If you cancel, the owner will attempt to re-book the cancelled dates. A refund will be made, if the property is re-booked, proportionate to any reduction in the rental rate.

5. Your responsibilities

Your property will be cleaned before your arrival and we respectfully ask you to remember that you are staying in someone else's home and to leave it clean and tidy when you depart. If extra cleaning is required a minimum charge of £50 will be levied. Breakages should be reported to the owners in order that it can be rectified before the following clients arrive. Notwithstanding the security bond paid, the client remains liable for the full cost of any repairs or replacements required due to the client's actions or negligence. Please do not arrive at the property before 4.00 pm and kindly leave by 10.00 am on the day of departure (otherwise you could be charged extra rental) in order to give enough time between clients to ensure that the property is ready. If you expect to arrive after 7.00 pm please telephone the caretaker (number to be supplied).

6. Complaints

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the owners immediately so that remedial action, where necessary, can be taken without delay. They will do everything possible to deal with any difficulties both quickly and effectively. The owners retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment. Any complaint after departure must be in writing within 14 days of your departure. The owners cannot be held responsible for matters beyond their control, such as a failure of public services.

7. Swimming Pool - Open late May to early October

No diving as the pool is 2m deep maximum. No drinking glasses or bottles to be used around the pool (plastic only please) or food (crisps etc). Children to be under parent's supervision at all times as the owners cannot be responsible for their safety as there is no lifeguard on duty. The pool alarm must be activated when the pool is not in use. The pool cover is not a security feature. The villa is not suitable for babies and toddlers under four because of the swimming pool.

8. General

Whilst every possible effort will be made to maintain the pool and household equipment in good order for the enjoyment of our guests we cannot accept liability in the event of any unforeseen calamity but would ask you to bear with us whilst we attempt to rectify the problem as soon as possible. Villa Tamaris is a non smoking residence - please do not smoke inside the villa. If extra cleaning is needed due to smoke a minimum charge of £50 will be levied.

9. Car parking allocated and at owners risk.

10. These conditions are governed by English law.

BOOKING FORM – VILLA TAMARIS

HOLIDAY DATES FROM _____ TO _____

RENTAL - WEEK 1 £ _____

WEEK 2 £ _____

WEEK 3 £ _____

SECURITY BOND* £ 200

TOTAL £ _____

Deposit (£25 per person) £ _____

BALANCE** £ _____

Full amount if under 60 days.

CLIENTS NAME _____

ADDRESS _____

TELEPHONE (daytime) _____ (evening) _____

MAXIMUM NUMBER OF PEOPLE IN PARTY _____

CHILDREN'S AGES _____

I AGREE TO ABIDE BY THE BOOKING CONDITIONS OVERLEAF

SIGNATURE _____

*Security bond is refundable, subject to booking conditions

**Balance due 60 days before arrival.