



DOMAINE LAVIE
Route d'Orthez, Salies de Béarn 64270, France

TERMS & CONDITIONS

1. The properties known as Orchard Cottage, Courtyard Cottage, Terrace Cottage and Park Cottage situated at Domaine Lavie are offered for holiday rental, subject to confirmation by Julie Dyckhoff.
2. To reserve the Property, you can either contact us by e-mail at enquiries@domainelavie.com or by telephone on +33 5 59 09 46 89 and your reservation will be held for 5 days, allowing time for you to complete and sign the booking form and return it together with payment of the initial non-refundable deposit (25% of the total rent due). Following receipt of the booking form and deposit, confirmation will be sent by e-mail. This is the formal acceptance of the booking.
3. The balance of the rent together with the security deposit (see clause 5) is payable not less than six weeks before the start of the rental period. If payment is not received by the due date, we reserve the right to give notice in writing that the reservation is cancelled. You will remain liable to pay the balance of the rent unless we are able to re-let the Property. In this event clause 6 of these booking conditions will apply. Reservations made within ten weeks of the start of the rental period require full payment at the time of booking.
4. As a classified tourist accommodation provider we are required to collect Tourist Tax (Taxe de Séjour) which is payable by all guests over the age of 18. For Domaine Lavie the rate is 0.90€ per person/per night and is remitted by us to the Communauté de Communes du Béarn des Gaves, which includes our Commune, and the 'county council' (Conseil Départemental des Pyrénées-Atlantiques). We receive no benefit but we are required to charge and collect this tax and remit the takings. Once the rental balance has been paid I will confirm the amount of Taxe de Séjour due and ask that you pay in cash euros on or before departure or, if you prefer or do not otherwise do so, we will deduct the amount due from your Security Deposit. The exchange rate conversion in this case will be 1€ = £1
5. Any chargeable expenses arising during the rental period (e.g. fuel in the winter months) should be settled locally with us before departure.
6. A security deposit of £200 for every week or part week of the rental period is required in case of, for example, damage to the property or its contents. However, the sum reserved by this clause shall not limit your liability to us. We will account to you for the security deposit and refund the balance due within two weeks after the end of the rental period.
7. Subject to clauses 2 and 3 above, in the event of a cancellation, refunds of amounts paid will be made if we are able to re-let the Property and any expenses or losses incurred in so doing will be deducted from the refundable amount. You are strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability etc., since these are not covered by our insurance.
8. The rental period shall commence at 4.00pm on the first day and finish at 10.00am on the last day. If you anticipate arriving later than 6.00pm please telephone to let us know.
9. The maximum number to reside in the Property must not exceed the maximum advertised capacity of the cottage being rented.
10. Guests are responsible for leaving their cottage in the state in which they found it, i.e. clean and tidy. In the event that more than normal time is required to bring the cottage back up to standard a deduction will be made from the security deposit.
11. In the event of breakdown of equipment or appliances in the property, garden or swimming pool please let us know and arrangements for repair and/or replacement will be made as soon as possible.
12. We shall not be liable for: Any temporary defect or stoppage in the supply of public services to the Property, not in respect of any equipment, plant, machinery or appliances in the property, garden or swimming pool. For any loss, damage or injury which is the result of adverse weather conditions, riot, war, strike or other matters beyond our control. For any losses or inconvenience caused to or suffered by you if the property shall be destroyed or substantially damaged before the start of the rental period and in any such event, we shall within seven days of notification to you refund all sums previously paid in respect of the rental period.
13. Under no circumstances shall our liability to you exceed the amount paid to us for the rental of the cottage.