

Booking Terms and Conditions

Please read the following terms and conditions. Receipt of your booking and payment will be deemed as acceptance of such.

The Contract of Hire (The Contract) is between the hirer and the owner..

Booking Conditions

The Contract of Hire comes into effect when the hirer receives written confirmation of the booking (by post or e-mail). The hirer then becomes responsible for the total rental of the property for the booked period. Bookings will be confirmed on receipt of a deposit of 25% of the rental sum to be forwarded with the booking form. This initial deposit is non-refundable. The remaining balance and a refundable security deposit of £200 is due 6 weeks before the commencement date. If a booking is made within 6 weeks of the commencement date the whole of the rental and security deposit should be forwarded with the booking form.

The rental period shall commence at 16.00 on the first day of the holiday and finish at 10.00 on the last day. The owner shall not be obliged to offer the accommodation before the time stated and the hirer shall not be entitled to remain in occupation after the time stated.

Cancellation by Hirers

Notice of cancellation must be received in writing (post or e-mail) not less than 6 weeks of the letting period. The cancellation date is the date we receive the written notification. You may cancel your holiday at any time. However, the following charges will apply:

6 weeks or more notice – loss of deposit.

Less than 6 weeks of notice – 100% of holiday rental (security deposit refunded).

If the owner can re-let the property a refund will be made less the 25% deposit and any expenses incurred.

Cancellation by Owners

Should the accommodation become unavailable due to circumstances beyond our control we will not be liable to compensation, but all monies paid will be refunded. At the hirers request every effort will be made either to arrange alternative accommodation for the same period or other acceptable dates or both.

Hirers Responsibility

The hirer agrees to be a considerate tenant and take good care of the property and to leave it in a clean and tidy condition at the end of the rental period. The owner reserves the right to make retention from the security deposit to cover additional cleaning costs if incurred. A cleaning service is available on request.

The hirer agrees not to act in any way that would cause disturbance or offence to those resident in the neighbourhood.

The hirer shall report to the owner without delay any defects in the property or breakdown in the equipment, plant, machinery or appliances in the house, garden or swimming pool.

The hirer agrees not to smoke in areas designated as 'no smoking' (which may be the whole property). Any damage caused by or relating to the act of smoking within the duration of the hirers stay will be the responsibility of the signatory on the booking form and charged accordingly.

The size of the party shall not exceed the number laid down in the property details except by prior arrangement.

Owners Responsibility

The owner is committed to ensuring that you receive a high quality service and that your holiday runs smoothly.

The owner makes every effort to ensure that the property description is correct at the time of making the booking. However, minor breakages do occur. When notified arrangements will be made for repair and/or

replacement as soon as possible.

Unless otherwise stated, the rental includes all local rates, property insurance, electricity and water. Heating is not generally available for summer lets.

Owners Liability

The Owner will not be liable for any act, neglect or default on the part of any person nor any accident, damage, loss, injury, expense or inconvenience whether to person or property which the hirer or any other person may suffer or incur arising out of or, in any way connected with, the letting or resulting from any other cause whatsoever. In particular attention is drawn to the provision of recreational facilities such as swimming pool, games room, children's play apparatus etc. Although all conform to current French safety regulations where appropriate, no liability is accepted by the Owner for any loss or accident arising from their use. Supervision of young children by a responsible adult is essential.

The Owner shall not be liable for any temporary defect or stoppage in the supply of public services to the property, garden or swimming pool. For any loss, damage or inconvenience caused to or suffered by the client if the property shall be destroyed or substantially damaged before the start of the rental period. In such an event, however, every effort shall be made to provide alternative accommodation of a similar standard or a full refund of sums previously paid made.

We strongly recommend that the hirer take out holiday insurance, which includes accident cover and cancellation expenses.

Litigation

Any complaint about the property should be directed in the first instance to the owner or his representative if on site.

In the event of a dispute arising between the hirer and the owner, which cannot be resolved locally, any litigation arising will be under the jurisdiction of the owner's country of residence.

Under no circumstances will the owner's liability to the hirer exceed the total amount paid to the owner for the rental period.