

BOOKING FORM please complete and return via email.

PROPERTY NAME Luxury American Caravan

Holiday dates from	xxxxxxx	to	xxxxxx
Checkin/checkout	3pm		10 am
Rental			£xxxxxx
Holiday France Direct booking fee			-£34
Discount			
Total payable			£xxxxxx
Deposit payable now			£150
Balance			£xxxxxx
Refundable security deposit			£150
Total payable by xxxxxx			£xxxxxx

Please pay deposit/balance to
Nicholas Phillips
First Direct
Sort Code 40 47 83
Account No 30836982

CLIENTS NAME _____

ADDRESS _____

TELEPHONE (daytime) _____ (evening) _____

MAXIMUM NUMBER OF PEOPLE IN PARTY 2

I AGREE TO ABIDE BY THE BOOKING CONDITIONS OVERLEAF

SIGNATURE _____

Bank Details for repayment of security deposit

Account name _____

Sort code _____

Account number _____

BOOKING CONDITIONS

1. Brochure and Accuracy

Whilst every effort has been made to ensure that the brochure and all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

2. Booking and Payment

Bookings can be made by E-mail or post and confirmed within 7 days using the Booking Form supplied and enclosing a deposit of £150 (non refundable) or if you are booking less than eight weeks before departure, the full price. Under no circumstances can the prescribed number of persons per booking form be exceeded. The final payment becomes due eight weeks before your holiday date. There will be no refund 21 days before arrival. If the full amount plus the security deposit is not received by the due date we reserve the right to cancel the booking.

3. Prices

Prices are per booking and are inclusive of electricity (an excess of 50 units per week will be chargeable), gas, water and the provision of bed linen and towels including towels for use outside the cottage(s) or around the pool.

4. Cancellation

It is recommended that you take out insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc. whilst abroad. Should a cottage be unavailable on the day stated, due to unforeseen circumstances, every attempt will be made to relocate guests. If this is not possible, all rent monies will be refunded without question but no further liability will fall upon the owners.

5. Your responsibilities

Your property will be cleaned before your arrival and we respectfully ask you to remember that you are staying in someone else's home and to leave it clean and tidy when you depart. If extra cleaning is required a minimum charge of £50 will be levied. Breakages should be reported to the owners in order that it can be rectified before the following clients arrive. Please do not arrive at the property before 3.00 p.m. and kindly leave by 10 a.m. on the day of departure (otherwise you could be charged extra rental) in order to give enough time between clients to ensure that the property is ready. If you expect to arrive after 7.00 p.m. please telephone.

6. Complaints

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the owners immediately so that remedial action, where necessary, can be taken without delay. They will do everything possible to deal with any difficulties both quickly and effectively. The owners retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment. Any complaint after departure must be in writing within 14 days of your departure.

7. Hot tub - Open May to October -

Towels are supplied

8. General

Whilst every possible effort will be made to maintain the hot tub and household equipment in good order for the enjoyment of our guests we cannot accept liability in the event of any unforeseen calamity but would ask you to bear with us whilst we attempt to rectify the problem as soon as possible. We accept smokers but would appreciate you smoking outside. If the cottage needs to be fumigated due to excess smoke a minimum charge of £50 will be levied.

9. Car parking allocated and at owners risk.

10. These conditions are governed by English law.