

LA MALEYRIE

BOOKING CONDITIONS & HIRE CHARGES

1. Lettings are normally for a minimum of one week and run from Saturday to Saturday, but we will do our best to meet individual requirements. Arrival from 16.00 onwards on the arrival date and departure by 10.30am on the departure date unless previously agreed. The number of people occupying the house must not exceed the number agreed at the time of the booking.
2. We require receipt of the completed booking form and a non-refundable deposit of 20% to secure the booking. The balance and a refundable security deposit (£300) must be paid in full no later than 1 month before the start of the holiday. We will send confirmation of payment received and signed confirmation of your booking together with notification of the date by which the balance and security deposit must be paid.
3. If, following a booking, the full balance is not paid on time, we will deem you to have cancelled the booking with cancellation charges applying as in clause 7 below.
4. We will send an invoice confirming receipt of payment of the balance and refundable security deposit.
5. To secure the booking, if booking within one month of the holiday arrival date, the full amount and a refundable security deposit (£300) should be received.
6. Provisional bookings taken by email or by telephone will be held for one week only pending receipt of the completed booking form and payment.
7. Should you need to cancel your booking the following charges will be made:
 - More than one month before the arrival date, the deposit of 20%
 - Less than one month before the arrival date - 50% of the total charge payable unless we can let the property to an alternative hirer..
 - Early departure having commenced rental period- no refund
8. We do not accept liability for any personal injury or damage or theft of property during your stay. We recommend you take out fully comprehensive travel insurance. We cannot accept liability for happenings outside our reasonable control, such as breakdown of domestic appliances, supply of mains services, etc. However, if anything does go wrong, we will of course do our best to remedy the situation provided that you report the

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- matter as soon as possible. In any case the limits of our liability on any grounds cannot exceed the rental paid.
9. Please respect the property and keep and leave it as tidy and in as good a condition as you find it at the start of the booking.
 10. Occupation must be limited to the maximum of 8 persons. The occupation limits are set in line with the level of services available in the accommodation and over-occupancy is considered to be a serious infringement of these Conditions and can result in an immediate requirement to vacate the premises, with no refund of monies due, and possible further charges in the event of damage to the facilities caused through excess usage.
 11. The Hirer will be responsible for all payments and for any damage whether caused personally or by his or her party and shall make his or her party fully aware of these terms and conditions.
 12. It is therefore important on arrival that you report immediately if you discover anything is missing, damaged or inoperative.
 13. The security deposit will be returned following an inspection in the company of the hirer at the end of the stay, less any amount for breakages, damage, excessive cleaning and other unusual costs. If the security deposit is not sufficient to cover the cost of any additional cleaning, breakages and/or damage caused, the hirer may be liable for full payment of any additional charges, costs and/or losses incurred if applicable.
 14. Pets are not permitted.
 15. Smoking is not permitted in any part of the accommodation. Bins are available for use outside the building.
 16. Use of the swimming pool
The pool is normally open from the start of June until the end of September.
Guests use the pool at their own risk. The Hirer must read all the instructions contained in the guest handbook on the safe use of the swimming pool before use of the pool commences (handbook will be left on the kitchen counter). The hirer will have responsibility for any pool-related accidents that may occur to themselves or a member of their party. In particular it is a legal and safety requirement that the electrically-operated safety cover is replaced on the pool whenever the pool is not under the supervision of a responsible adult.
No glass item, crockery or drinks bottle may be used by the pool. A full set of plastic/acrylic crockery is provided in the kitchen sideboard.
 17. The two wood-burning stoves are normally available for use from the start of October until the end of April.

18. Comments/Complaints

Every reasonable care will be taken to ensure that the accommodation is presented to guests to a high standard. Should the Hirer find on arrival that there is a problem, or cause for complaint, the Hirer should immediately inform the owner. Reasonable steps will then be taken to resolve the concern. Similarly, should problems or causes for complaint arise during the stay the Hirer should inform the owner as soon as possible and reasonable steps will then be taken to resolve the concern.

RENTAL CHARGES

The rental charge includes all charges for water and electricity. Information on the safe and appropriate use of all utilities and appliances is found in the Guest Handbooks in the accommodation. These should be referred to, to avoid waste or damage to equipment.

The rental charge includes the supply of bed linen and bathroom and pool towels. There is no housekeeping service provided.

Peak season	July, August	£1500 per week
Mid season	April, May, June, September, October, Xmas/New Year	£900 per week
Low season	all other dates	£750 per week

CONTACT DETAILS

Martin and Barbara Garman, 183 Algernon Rd, Lewisham, London SE137AP
Tel : 0044 (0)20 8690 3643 email : maleyrie@gmail.com

For rental of La Maleyrie, La Salvetat Peyralès, 12440 Aveyron, France as described on our website : www.maleyrie.com