

**STUDIO DU LAC MARSEILLAN**  
**BOOKING TERMS AND CONDITIONS**

**Cancellation policy**

If you cancel at least 30 days before check-in you will receive 100% of the amount that you have paid. If you cancel between 14 and 30 days before check-in, you will get back 50%. Otherwise, you will not receive a refund.

**House rules**

Guests must be aged 21 years or older.

The maximum occupancy of Studio du Lac is 2 adults.

Studio du Lac is a no-smoking rental..

**Check-in** is between 1600 hrs and 2000 hrs, unless agreed with us in advance.

**Check-out** is before 1000 unless agreed with us in advance. This is to facilitate cleaning between lets.

**Damage Policy**

We understand that glasses may accidentally get broken, dishes may get chipped, and we consider this fair wear and tear. Your damage deposit will be refunded in full 1 week after your departure, providing there is no wilful or careless damage to the property and its fixtures and furnishings, and no items are missing.

**WIFI**

WIFI is provided at no charge, however we cannot be held responsible for any loss of the WIFI service as this is out of our control and in the hands of our provider Orange.

**Pets**

1 dog is welcome, providing:

- They are at least one year old.
- They are spayed or neutered.
- They have been treated with a flea and tick control, like Frontline or Advantage, three days prior to your arrival. This is as much for the well-being of your dog as it is for our home
- They will not be left unattended in the Studio at any time.

**Smoking**

If there are smoking odours inside the Studio after your departure the cost of deep cleaning will be deducted from your damage deposit

### **Limitation of Liability**

We cannot be held responsible for any third party claims, accidents, damage to or loss of your property, or for any expenses incurred for any reason, including *Force Majeure* (e.g. strikes, adverse weather conditions, war, civil and military disorder, natural calamities, criminal acts) regardless of how they may have occurred. Nor can we accept liability for injury to anyone as a result of use of the hot tub, however caused. For this reason, we recommend you take out appropriate travel insurance as soon as you make your booking.

### **House Manual**

The Studio is provided with a comprehensive manual of information and instructions and this is deemed part of these Booking Terms and Conditions. By signing this Rental Agreementt you agree to read these on arrival, and to abide by them.

### **Studio du Lac is owned and managed by:**

Amanda Burrup

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