

Terms & Conditions of Rental Les Gites Champetres 2019 and 2020

All bookings are subject to the following Terms and Conditions *In all matters - French law applies*

Les Gites Champetres.
3 Rue des Chatelets
Sainteny
50500 Terre et Marais,
Normandy, France.

The "Property" stated, relates to either 'Chestnut Cottage', 'Oak Cottage', or 'Walnut Cottage' and is owned by Terence and Liliane Nathan "Owners". The owners offer the property for rental, subject to written confirmation, to the person wishing to rent it – the "Client".:

1. Booking of Property :

Payment :

- a) The client is required to send a completed booking form together with initial payment of a non-refundable deposit amounting to 25% of the total rental fee. The signature of the client on the booking form or full name in type if sent by e-mail confirms that he or she has read, accepts and agrees to be bound by the conditions listed here. The owner will issue formal acceptance of the booking in a letter of confirmation.
- b). The client must pay the outstanding balance no later than eight weeks prior to the commencement of the holiday, a reminder will be sent two weeks prior to the payment date. If payment is not received by this date, the owner reserves the right to give written notice of cancellation of the booking. The client will remain liable to pay the whole outstanding balance unless the owner receives an alternative booking by a third party.
- c). If a booking is made within eight weeks prior to the commencement of the holiday then the client must pay the full balance at the time of booking.
- d). The preferred method of payment is by bank transfer.
- e). Rental prices are covered under Tariffs. Prices indicated are for per property per week, inclusive of electricity, gas & water unless otherwise stated.
- f). The maximum number of people staying at the property must not exceed the number as stated on the booking form, unless with prior written agreement from the owner and in which case an additional charge of 5% per additional person of the initially quoted payment price is payable. The maximum number of people staying at the property must never exceed the number of eight.

Cancellation :

- i). In the event of a cancellation by the client, the client will only be refunded (less deposit) if the owner receives an alternative booking by a third party. Any costs incurred by the owner as a result of cancellation will be deducted from the amount that is refunded. In the unlikely event that the owner is required to cancel the booking, the owner is limited to a full refund of all monies paid by the client, and refund will be made within seven days. Under no circumstances shall the owner's liability exceed the amount paid by the client for the rental of the cottage.

2. Accommodation Services

- a). All Bed linen (Sheets, Duvets, Duvet Covers, Pillows & Pillow Cases) is provided, along with Towels, Bath Towels and Tea Towels.
- b). Bed linen must not be laundered by the client, it is changed on changeover day.
- c). Strictly no smoking in any property.
- d). We do not accept pets at any property.
- e). The property is available from 4.00 p.m. (local time) on the commencement date, and must be vacated by 10.00 a.m. (local time) on the day of departure.
- f). Travel Cots, stairgates, bed guards and highchairs are provided free of charge, the client will need to specify their requirements at the time of booking.
- g). All properties feature French TV free channels and British Satellite TV free channels, DVD player and a selection of DVD's / CD's are also available.
- h). The clients further agree to take good care of the property, and to leave it in a clean & tidy condition at the end of the rental period. This includes leaving the bbq in the same state of cleanliness as when they arrived, and the removal of all domestic and household waste generated during the rental period and placed in the waste disposal bins provided.

Security Deposit

- i). A security deposit of £150.00 or Euro 200.00 for each cottage is either to be paid two weeks before the arrival date of the client or in cash immediately on arrival. This is to cover potential breakages or damage to the property or contents during the rental period. However this amount shall not limit the client's liability to the owner. Should major damage occur we reserve the right to invoice the lead client for the excess charges.
The owner will refund the security deposit to the client within two weeks of the day of departure once the property has been checked for any breakages or damage
- j). The client must report without delay any defects in the property or malfunction of equipment or appliances in the property or garden. This is to ensure that repairs or replacements can be arranged as quickly as possible. It will also assist in avoiding any misunderstanding with regard to responsibility and/or liability for the damage.
- k). The client agrees to conduct themselves in a courteous manner and to show consideration for the neighbours for the duration of their stay.
- l). The use of amenities where offered, such as barbecues, garden toys, etc. is entirely at the clients risk and must be left in the same state of cleanliness as on arrival. No responsibility can be accepted by the owner for injury, loss or damage to persons or property. The owner reserves the right to deny access to these amenities in the interests of safety or the enjoyment by other guests.

3. General :

- a). It is strongly advised that all clients arrange appropriate travel insurance, including civil responsibility, holiday cancellation, the client's personal belongings, personal medical cover and motor vehicle insurance.
- b). The owner shall not be liable to the client for any loss, damage or injury that may occur during the rental period. Similarly, the owner shall not be liable for any loss, damage or injury which results from adverse weather conditions, flooding, fire, riot, war, strikes, acts of god or any other matters beyond the owner's control.

We sincerely hope you have an enjoyable stay and a great holiday that you will return to visit with us in the future.

Terry and Liliane Nathan
Sainteny, 2019

