

Booking Terms & Conditions

Hill Crest Farmhouse, L'Engraisserie, Vengeons 50150, Normandy, France

Reservations & Payments

In Order to fully secure your reservation and block the dates on our calendar, a non-refundable deposit of £200 per week, is required within 7 days of making the reservation, and the completed booking form must be signed as your agreement to our Booking Terms and Conditions. The balance is due 28 days before.

With regards to a reservation made within 28 days of the arrivals date, the full payment will be due at the time of making the booking.

Cancellation by you

If you need to cancel your booking, this must be done as soon as possible in writing. Within 28 days of the start of your holiday we regret your payment is not refundable at all unless we can re-let the property. We recommend that you take out insurance against any cancellation or delay to your arrival as a result of travel problems as we are unable to refund your accommodation costs for these reasons. We reserve the right to refuse a reservation or cancel a booking and refund any payment/s made.

General Conditions

The accommodation may only be used by those persons named on the booking form unless otherwise agreed by us in writing. If you wish to make any name changes prior to your holiday please let us know. If you are expecting guests during your stay please let us know beforehand.

Safety and Security

A security deposit of £200 is required to be paid at the same time as the balance money. This is a fully refundable deposit, which will be returned to you within 7 days of your leaving less any expenses if applicable for damaged, breakages or extra cleaning required. We ask visitors to read the information in respect of how we ask you to leave the property at the end of your holiday. We reserve the right to charge for damages/breakages/extra cleaning discovered after your departure and this will be notified to you within 5 days of your leaving.

Please ensure you have adequate insurance to cover your personal possessions, plus all members of your party are advised to take full medical and accident insurance to cover all eventualities and activities (but not exclusively) kayaking and cycling. We accept no liability for loss or damage to persons or belongings during your stay.

In the interest of security, please note that apart from the payments outlined above, we shall **not** request any further payments from you, and therefore if you are requested to send any other money at any time, please make contact with us by phone first to check the authenticity of the request.