

Booking Conditions

Brochure and Accuracy

While every effort has been made to ensure that the advert and all advertising material is accurate at the time of publication, we cannot be held responsible for change or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

Booking and Payment

Booking can be made by email or telephone. Confirmation of booking will be made within 24 hours of receipt of your deposit £50 per week booked (non refundable) or if you are booking less than six weeks prior to your arrival date, payment in full is required. Under no circumstances can the prescribed number of persons per booking be exceeded. The final payment becomes due six weeks before holiday date. There will be no refund six weeks before arrival. If the full amount is not received by the due date we reserve the right to cancel the booking.

Prices

Prices are per week and are inclusive of gas, water and electricity (with the exception of charging an electric car, which there will be an additional cost per day). Bed linen and towels are included. Sufficient logs for the log burner are included for the months October-March, if more are required there will be an additional charge.

Cancellation

It is recommended that you take out insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc, whilst abroad.

Your Responsibilities

Your cottage will be cleaned before your arrival and we respectfully ask you to remember that you are staying in someone else's home, and to leave it clean and tidy when you depart. Breakages should be reported to the owners in order that it can be rectified before the following clients arrive. Please do not arrive at the property before 2pm and kindly leave by 10am on the day of departure (otherwise you could be charged extra rental) in order to give enough time between clients to ensure that the property is ready.

Complaints

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the owners immediately so that remedial action, where necessary, can be taken without delay. They will do everything possible to deal with any difficulties both quickly and effectively. The owners retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment. Any complaint after departure must be in writing within 14 days of your departure.

General

The cottage is strictly NO SMOKING, but smoking may take place in your garden area, using the ash tray provided.

Car Parking

Car parking allocated is at owners risk

These Conditions are governed by English Law.

Adults only (no person under the age of 18)