

## **BOOKING CONDITIONS**

### **1. Brochure and Accuracy**

Whilst every effort has been made to ensure that the brochure and all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith but no warranties are made regarding information provided, either written or oral.

### **2. Booking and Payment**

Bookings can be made by E-mail on-line through a secure payment portal or post and confirmed immediately for on-line bookings or within 7 days using the Booking Form supplied or available on line. A 10% deposit (non refundable) or if you are booking less than 60 days before arrival, the full price secures your booking. The prescribed number of persons per booking form may not be exceeded without consent from the owner. The final payment becomes due 60 days before your arrival date. There will be no refund 40 days before arrival. If the full amount is not received by the due date we reserve the right to cancel the booking.

### **3. Prices**

Prices are per week per cottage and are inclusive of electricity, gas, water and the provision of bed linen and towels and include towels for use around the pool in season.

### **4. Cancellation**

It is recommended that you take out insurance to protect the risk of cancellation from the time of booking and for medical, baggage cover etc. whilst abroad. Should the gite be unavailable on the day stated, due to unforeseen circumstances, every attempt will be made to relocate guests. If this is not possible, all rent monies will be refunded without question but no further liability will fall upon the owners.

### **5. Your responsibilities**

Your property will be cleaned to a high standard before your arrival and we require that you leave it a clean and tidy when you depart. If extra cleaning is required a minimum charge of €110 will be levied. Breakages should be reported to the owners in order that it can be rectified before the following clients arrive. Please do not arrive at the property before 4.00 p.m. and kindly leave by 10.30 a.m. on the day of departure (otherwise you could be charged extra rental) in order to give enough time between clients to ensure that the property is ready.

### **6. Complaints**

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to the attention of the owners immediately so that remedial action, where necessary, can be taken without delay. We will do everything possible to deal with any difficulties both quickly and effectively. The owners retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment. Any complaint after departure must be in writing within 14 days of your departure.

### **7. Swimming Pool - Open June to October - 12m x 6m x 1.5m.**

Pool towels supplied. No diving as the pool is only 1.5m deep. No drinking glasses or bottles to be used around the pool (plastic only please) or food (crisps etc). Children to be under parent's supervision at all times as the owners cannot be responsible for their safety as there is no lifeguard on duty. Please use the shower provided and apply sun screen (if required) half hour before use.

### **8. General**

Whilst every possible effort will be made to maintain the pool and household equipment in good order for the enjoyment of our guests we cannot accept liability in the event of any unforeseen calamity but would ask you to bear with us whilst we attempt to rectify the problem as soon as possible. We accept smokers but would appreciate you smoking outside. If the gite needs to be fumigated due to excess smoke a minimum charge of €110 will be levied.

### **9. Car parking at owners risk.**