



La Rue Vaslin

BOOKING FORM

Full Name

Address

Contact Telephone Numbers

Property

Email

Arrival

Departure

Names of all guests

Extras In booking, you agree to leave the property in the same condition and level of cleanliness as on arrival. If you want a cleaner to do this for you, you can pre-book a departure or interim clean. A change of linen can also be requested. Please tick your requirements and add any additional cost to your deposit payment.

Departure Clean @ £30 Includes stripping beds

Interim Clean @ £25 Floors/bathrooms

Extra Linen @ £20/set incl. use of sofa-bed x

I have read and accept the accompanying terms and conditions

Signature

Dated

Payment Method

Please check you have completed all relevant sections, sign and return with your deposit and any extras payment to:

FRENCH HOLIDAY GITES

Wavendon Cottage, Cross End, Wavendon, Milton Keynes, MK17 8AQ

Tel UK: 07946 719638 | 07809 731424 | 07973 426085

e.mail: availability@frenchholidaygites.co.uk | www.frenchholidaygites.co.uk



La Rue Vaslin

TERMS & CONDITIONS OF RENTAL

The following terms and conditions of rental form the basis of your contract in relation to your booking at La Rue Vaslin. It is your responsibility to read these and you agree to abide by them as governed by UK law.

1. Making your booking

A binding contract between us exists when we receive the signed booking/rental agreement which accompanies these terms and conditions. We both agree that any dispute arising out of or in connection with your stay will be dealt with by the Courts of United Kingdom.

2. Payment

The full cost of your holiday is illustrated in the accompanying corresponding invoice. You agree to pay the amount(s) promptly on or before the date(s) indicated. If you have not paid in full and on time we reserve the right to treat your booking as cancelled by you.

3. Damages

We do not take a security bond from guests. You agree to treat your accommodation well, and to leave it in the same state of cleanliness and tidiness as on your arrival. You agree to replace any broken or damaged item or to leave a reasonable amount of money for its replacement. You also agree to pay on demand any necessary costs that relate to any damage to the property or goods or service charges incurred by you during, or as a result of, your stay. Examples may include (but are not limited to): £30 per hour for cleaning; £30 for each management call out charge as a result of a problem caused by you or any member of your party, or as reasonably deemed unnecessary; up to £200 for recovery costs for breakages/damages and/or services required as a result of a problem caused by you/your party (eg. blocked toilet).

4. Changes or cancellation by you

If you wish to make any changes to your booking, you must notify us in writing or email as soon as possible. Should you need to cancel your stay once it has been confirmed, you must immediately advise us in writing or e-mail. In cancelling, you agree to forfeit all payments made, including the full rental price if cancellation is received less than eight weeks prior to the rental period.

5. Changes and cancellation by us

Only in extreme unforeseeable circumstances will we need to make changes to, or cancel, your booking after it has been confirmed. Such reasons may include damage or necessary maintenance to the property that deems it unsuitable or unsafe. In this event we will tell you as soon as possible and we will endeavour to offer you alternative accommodation. If we cannot find alternative accommodation your deposit and any subsequent cleared payments in relation to your accommodation booking will be refunded in full. However we regret we cannot pay any expenses, costs or losses incurred by you as a result of any change or cancellation (this may include travel, insurance, and additional accommodation costs).

In exceptional circumstances we may be forced by "force majeure" to change, cancel, or terminate your stay. In these Booking Conditions, "force majeure" means any event which we could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside our control. This is extremely unlikely but if this situation does occur, we regret we will be unable to make any refunds, pay you any compensation or meet any costs or expenses you incur as a result. We regret we cannot accept liability or pay any compensation where the performance or prompt performance of our contractual obligations is prevented and you suffer any damage or loss as a result of force majeure.

6. Insurance

We recommend that you take out adequate travel and medical insurance, and holiday insurance. It is your responsibility to ensure that the insurance cover you purchase is adequate for your particular needs.

7. Our Liability to you

We endeavour to provide your accommodation with good skill and care. We understand our obligation to you is to provide a clean property suitably equipped and as described in our literature and website advertising. If on arrival, the property does not meet with this description you must inform us immediately. In booking, you understand that we are providing a self-catering property for the term of your rental agreement. As such we are not duty-bound to provide any household or catering provisions.

We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from the fault or negligence of the person(s) affected or any member(s) of their party; or the fault or negligence of a third party not connected with the provision of your accommodation by us which we could not have predicted or avoided; or an event or circumstance which could not have been predicted or avoided even after taking all reasonable care.

We aim to provide responsible, safe, accommodation. In booking you take on all responsibility for the welfare of yourself and your party members which may include people with disabilities. We are compliant with French pool safety regulations and there is at least one smoke alarm, a fire blanket and fire extinguisher. While these are checked on a regular maintenance basis, you agree to take responsibility for an additional check on arrival. If any of these are faulty or misplaced, it is your responsibility to notify us, or our agents, who are listed in your welcome pack. You accept that these are sufficient safety measures and we cannot be held responsible for any accidents that may occur. You agree to take ultimate responsibility for your safety during your stay. We cannot be held responsible for any services that do not form part of our contract. This includes any additional services or facilities any other supplier agrees to provide for you (eg. outside catering, taxis).

8. Property Description, Prices and Website Accuracy

The information and prices shown on our website and that of our agents and in various advertising may have changed by the time you come to book your stay. Whilst every effort is made to ensure the accuracy of information, regrettably errors do occasionally occur. You must therefore check all details of your stay (including the price and necessary property features) on booking.

9. Behaviour

Your accommodation is part of a small gite complex, and we respectfully ask all guests to respect the privacy of, and to have consideration for, other guests. If any person behaves in such a way as to cause or be likely to cause danger, upset or distress to any other guest or third party, or causes damage to the property, or in any way damage the reputation and/or goodwill of us as owners, we are entitled, without prior notice, to terminate the stay of the person(s) concerned.

In this situation, the person(s) concerned will be required to leave the accommodation. We will have no further responsibility toward such person(s). No refunds will be made and we will not pay any expenses or costs incurred as a result of the termination. You also agree to inform us immediately if the behaviour of a neighbouring guest is, in your reasonable opinion, unacceptable. For the comfort of all our guests, the property is strictly no smoking and no pets are allowed on the premises without prior consent of us the owners.

10. Pool

The pool complies with French safety rules and is alarmed with a fence. You agree to the joint responsibility, together with other guests, to ensure the alarm system and fencing is used properly and sensibly at all times. You agree that these are satisfactory safety measures. The pool is shared with other guests at La Rue Vaslin and you agree to abide by the pool rules set out in our advance and house welcome packs. We reserve the right to close the pool – without compensation – in the event of any safety issue arising or in the event of misconduct.

11. Special requests and medical problems

If you or any member of your party has a medical problem or disability that may affect your stay, please tell us before you confirm your booking so that we can advise as to the suitability of the chosen arrangements. If we reasonably feel unable to properly accommodate the particular needs of the person concerned, we reserve the right to decline your reservation or, if full details are not given at the time of booking, cancel without refund.

12. Complaints procedure

In the event of any problems you must contact us or our managing agents by telephone on the day of your arrival. You undertake to do your best to resolve or minimise the problem in order to avoid any prejudices that could result. You are obliged to give us the time necessary to resolve the problem. All verbal complaints must be followed up in writing within seven days of departure. Should there be no written complaint supplied and should you leave the accommodation prematurely and without an explicit authorisation by us, you forfeit your rights for any refund of the rental price. Complaints first received at the end of the stay will not be taken into consideration and no refunds will be given.

Please note that our properties are not official tourist structures, such as an hotel, but private dwellings. Being such, there is no standard or categories that are internationally recognised, and the property reflects the architecture and furnishings, the local traditions, and the personal taste of us the owner. Accordingly, you accept to take the property for the above rental period in the condition as us the owners do.

13. Arrival and departure

Your accommodation is available from 4pm on the day of your arrival and you are required to leave your accommodation by 10am on the day of departure. You agree to leave your accommodation in the same state of cleanliness and tidiness as when you arrived. A departure clean can be arranged for an additional fee (see invoice). If booking a departure clean, you agree to our cleaners and change-over team having access to your accommodation from 8am on the day of your departure.