

## BOOKING CONDITIONS

When a booking is confirmed it is deemed that the renter has read, understands, and accepts these conditions.

1 - The properties at Chez Gabrielle ("the property") are offered for holiday rental, subject to confirmation by G. LOGAN ("the owner") of Zugerbergstrasse 63, 6314 Unterägeri to the renter ("the client").

2 - To reserve the property the client should complete and sign the booking form and return it together with payment of the initial non-refundable deposit (25% of the total rental due), upon receipt of the booking form via email the owner will reserve the property for the client. Following receipt of the completed and signed hard copy booking form and deposit, the owner will send a confirmation invoice/email. This is the formal acceptance of the booking.

3 - The gite deposit and balance payments are to be paid in Euro (€) via bank transfer, and the balance is payable not less than 8 weeks before the start of the rental period. If payment is not received by the due date the owner reserves the right to give notice in writing the reservation is cancelled. The client will remain liable to pay the balance of the rental unless the owner is able to relet the property. In this event, clause 6 of these booking conditions will apply. Bookings made within 8 weeks of the start of the rental period require full payment at the time of booking.

4 - Any chargeable expenses arising during the rental period e.g. cycle hire should be settled locally by the client before departure, as they are not the responsibility of the owner.

5 - A security deposit of £175 (200€) per property is required and payable by UK cheque or bank transfer, unless you are a Euro Zone resident when the payment can be made in Euro, and this is due with your balance payment. This is in case of damage to the property or its contents, however the sum reserved by this clause shall not limit the client's liability to the owners for damages over this amount. The owners will account to the client for the security deposit and refund the balance due within 2 weeks after the end of the rental period. For guests bringing pets the security deposit is doubled.

6 - Subject to clauses 2 and 3 above, in the event of cancellation, refunds of amounts paid will be made if the owners are able to relet the property and any expenses or losses incurred in so doing will be deducted from the refundable amount. The client is strongly advised to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability, etc, since these are not covered by the owners' insurance.

7 - The rental period shall commence at 4pm on the first day and finish at 10am on the last day. The owner shall not be obliged to offer the accommodation before the time stated and the client shall not be entitled to remain in occupation after the time stated. However the owners will try to accommodate requests out with the stated times.

8 - The maximum number to reside in the property shall not exceed the number stated, unless the owners have given written permission. Camping, and guest visitors with camper vans or caravans are not allowed at Chez Gabrielle

9 - The client agrees to be a considerate tenant and to take good care of the property and to leave it in a clean and tidy condition at the end of the rental period, ready for the next guests. The owners reserve the right to make retention from the security deposit to cover additional cleaning costs if the client leaves the property in an unacceptable condition. The client also agrees not to act in any way that would cause disturbance to guest staying in the other property.

10 - The client shall report to the owners or their representatives without delay, any defects in the property, or breakdown in the equipment, plant, machinery or appliance in the property, swimming pool or garden, and arrangements will be made as soon as possible for repair and/or replacement.

11 - The owners shall not be liable to the client:

-For any temporary defect or stoppage in the supply of public services to the property nor in respect of any equipment, plant, machinery or appliance in the property, swimming pool or garden.

-For any loss, damage or injury that is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the owners.

-For any loss, damage or inconvenience caused to or suffered by the client if the property shall be destroyed or substantially damaged before the start of the rental period and in any such event the owners shall within seven days of notification to the client refund to the client all sums previously paid in respect of the rental period.

12 Under no circumstances shall the owners' liability to the client exceed the amount paid to the owners for the rental period.

This contract shall be governed by English law in every respect, including formation and interpretation and shall be deemed to have been made in England. Any proceedings arising out of or in connection with this contract may be brought in any court of competent jurisdiction in England.